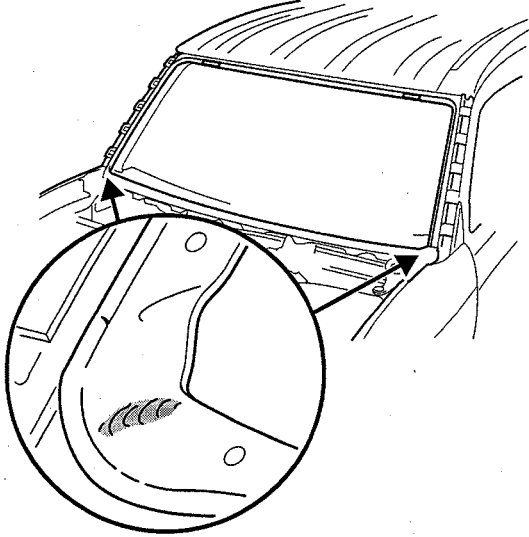


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3. Inspect the mounting flange for any high spots, especially at the base of the A-pillar where the dashboard attaches.

NOTE: You may need to remove some of the adhesive to inspect the area.

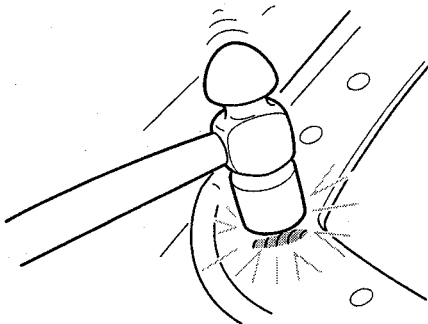
- If you find any high spots, go to step 4.
- If you don't find any high spots, go to step 5.



4. Using a hammer, carefully flatten the high spots so they are even with the rest of the area. If needed, apply touch-up paint to the flattened areas.

NOTICE

To prevent damage to the A-pillar and the surrounding area, do not use too much force with the hammer.



5. Install the new windshield:
 - Refer to pages 20-38 thru 20-42 of the service manual, steps 10 thru 25, or
 - Online, enter keyword **WINDSHIELD**, select **Windshield Replacement** from the list, and do steps 10 thru 25.

TEXT OF CUSTOMER LETTER

NOTE: This letter was sent to 2003-04 Element owners by Gilardi Co., LLC.

**WINDSHIELD CRACKING COVERAGE
2003 AND 2004 HONDA ELEMENTS**

(Place this notice in the glove compartment of your Element)

Special coverage for certain windshield cracks exists for 2003 and 2004 Honda Elements. The coverage extends to 60,000 miles or 6 years from the original sale or lease, whichever first occurs. During this period, Honda will pay for the cost of labor and materials associated with the replacement of certain cracked windshields, **provided the replacement is performed by an authorized Honda dealer**. Contact an authorized Honda dealer if you have a windshield crack to determine if it qualifies for a replacement. For additional information about the special coverage, please visit the following website: www.gilardi.com/hondaelement, or call Honda's customer service department at 1-800-999-1009.