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Audi of America, Inc.



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Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
United States of America
www.audiusa.com

Subject: Engine Coolant Temperature Sensor Warranty Extension for:
• **Certain 2001 – 2004 Model Year Audi Vehicles**

Dear Audi Owner:

As part of Audi's commitment to our environment, we would like to inform you of our decision to extend your Emissions Control Systems Warranty for the engine coolant temperature (ECT) sensor to 10 years or 100,000 miles (160,000 km), whichever occurs first, from the vehicle's original in-service date. The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

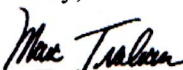
The ECT sensor is an important emission control device on your vehicle, which, in the event it malfunctions, may cause the Malfunction Indicator Lamp (MIL) on your instrument panel to illuminate and could also cause your engine's coolant temperature gauge to read incorrectly. Vehicles with a faulty ECT sensor may exceed Federal and/or California emissions standards and possibly fail a smog check program, and your vehicle registration application could be denied. This warranty extension only covers diagnosis and replacement of the ECT sensor. For additional information concerning your Emissions Control Systems Warranty, please consult your Warranty Booklet or your authorized Audi dealer.

If the ECT sensor on your vehicle malfunctions, your authorized Audi dealer will replace it without charge, as long as the vehicle remains within the above time and mileage limits. Although your authorized Audi dealer does not require you to produce this letter to receive the benefits of this extended warranty, Audi suggests you retain this letter as proof of eligibility for this warranty extension. Please keep this letter with your Warranty Booklet and deliver it to any subsequent owner along with the Owner Manual.

If you have previously paid for replacement of an ECT sensor, the enclosed form explains how to request reimbursement.

We are pleased to offer this extended emissions warranty and trust that you will continue to be a member of the exclusive Audi family. Thank you for your continued loyalty.

Sincerely,


Marc Trahan

Director, Audi Product Quality and Technical Service

Warranty Extension Reimbursement Claim Form

Please mail this claim form and required documentation to:

AUDI OF AMERICA, INC.
Attn: ETC Sensor Warranty Extension Reimbursement
3800 Hamlin Road
Auburn Hills, MI 48326

All warranty extension reimbursement questions should be directed to the following number: 1-800-822-2834

Evening Phone - -

Daytime Phone - -

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS FORM:

1. Copies of receipts, invoices and/or repair orders relating to this warranty extension are acceptable. PLEASE NOTE: DOCUMENTS WILL NOT BE RETURNED. Please tape to an 8 1/2 x 11 sheet of paper, all documents that are smaller than 8 1/2 x 11 in size. DO NOT STAPLE DOCUMENTS.
2. All documentation must include:
 - The name and address of the person who paid for the repair.
 - The Vehicle Identification Number (VIN) of the vehicle that was repaired.
 - What problem occurred, what repair was done, and who performed it.
3. Copy of the payment (cancelled check, bank statement, etc.) for the repair in question and date of payment. Requests for reimbursement may include parts, labor, fees and taxes.

In addition:

- > Reimbursement may be limited to the amount the repair would cost if completed by an authorized Audi dealer.
- > Your claim will be acted upon within 60 days of receipt.
- > If your claim is approved, you will receive a check from Audi.
- > If your claim is incomplete, you will be contacted by Audi identifying the documentation that is needed to support your claim and offered the opportunity to resubmit additional documentation.
- > If your claim is denied, you will be contacted by Audi concerning the reason(s) for the denial.

My signature to this document attests that all statements made in support of my request for reimbursement are true and the accompanying documents are actual copies reflecting the actual expense(s) I incurred related to this warranty extension.

Customer's Signature _____