

Dear Saturn Customer:

Saturn is conducting a voluntary emission recall that includes your vehicle.

Reason For This Recall: The recall includes all 2007 model year Saturn AURA Green Line Hybrid and VUE Green Line Hybrid vehicles and certain 2008 model year Saturn AURA Green Line Hybrid vehicles. There may be a voltage imbalance within the hybrid battery. If the imbalance exceeds 0.6 volts, the check engine light will illuminate and hybrid function will be disabled. If this occurs, the charge/assist gage would show no movement, the fuel economy light (ECO) would not illuminate, and the vehicle would be powered by the gasoline engine only.

What Will Be Done: Your Saturn retailer will replace the three hybrid cassettes within the battery assembly. This one-time service will be performed for you at **no charge** within a period of 8 years or 100,000 miles, whichever occurs first, from the date your vehicle was originally placed in service.

How Long Will The Repair Take? Because of service scheduling requirements, it is likely that your retailer will need your vehicle longer than the actual service correction time of approximately 2 to 3 hours.

Contacting Your Retailer: Please contact your Saturn retailer to arrange a service date as well as get an estimate on how much time will be needed to schedule, process, and repair your vehicle.

If you have any questions or need any assistance, just contact your retailer or the Saturn Customer Assistance Center at 1-800-972-8876, (1-800-833-6000, TTY).

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Please present this form to your retailer to help expedite the repair process. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your retailer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the facility for this repair. Please refer to your Owner's Manual and your retailer for details on Courtesy Transportation.

Emission Law Information: In order to ensure your full protection under the emission warranty made applicable to your 2007 model year Saturn AURA Green Line Hybrid or VUE Green Line Hybrid vehicle or 2008 model year Saturn AURA Hybrid vehicle by Federal Law, and your right to participate in future recalls, it is recommended that you have your 2007 model year Saturn AURA Green Line Hybrid or VUE Green Line Hybrid vehicle or 2008 model year Saturn AURA Hybrid vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your 2007 model year Saturn AURA Green Line Hybrid or VUE Green Line Hybrid vehicle or 2008 model year Saturn AURA Hybrid vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not accomplished.

IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California retailer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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