

PAGES 1 TO 27 ARE PROTECTED
BY COPYRIGHT AND HAVE BEEN
PURPOSELY OMITTED

February 2008

Dear General Motors Customer:

We have learned that your 2008 model year Chevrolet Express or GMC Savana vehicle, equipped with a trailer wiring harness and an upfitter recreational vehicle package, may have a condition in which a wiring harness may be missing circuits. Without these circuits, the trailer lights will not illuminate.

Your satisfaction with your 2008 model year Chevrolet Express or GMC Savana vehicle is very important to us, so we are announcing a program to correct this condition.

What We Will Do: To correct this condition, your GM dealer will install the missing circuits. This service will be performed for you at **no charge until February 28, 2009.**

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
07335