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**CUSTOMER SATISFACTION NOTIFICATION G41
REPROGRAM POWER TOP CONTROL MODULE AND INSTALL
LUGGAGE COMPARTMENT WARNING TAG**

Dear: (Name)

Customer satisfaction is very important to Chrysler. Accordingly, we are recommending the following service on some **2008 model year Chrysler Sebring convertible vehicles.**

The problem is... **The Power Top Control Module (PTCM) software on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may deform the header motor gear(s) under certain operating conditions. In addition, storing objects forward of the trunk cargo shield can damage the convertible top mechanism if the top is lowered. Either condition can cause the convertible top to become inoperative.**

What your dealer will do... **Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram the PTCM and install a luggage compartment warning tag. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.**

What you must do... **Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. **Remember to bring this letter with you to your dealer.****

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.**

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler, P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

We're sorry for any inconvenience, but we believe that this service will help to ensure your continuing satisfaction with your vehicle. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler
Notification Code G41

*Buckle up
for Safety!*