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OWNER'S LETTER

Dear Nissan Quest / Armada Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a part of the airbag system in your 2004-05 Quest / Armada.

REASON FOR SERVICE ACTION

This issue only affects 2004-05 Quest / 2004-05 Armada vehicles equipped with optional seat-mounted side air bags for which one of the parts of the air bag system was replaced, specifically the SRS Diagnosis Sensor Unit. For example, this part may have been replaced if the vehicle was previously involved in an accident. We have determined that the incorrect part may have been installed in a small number of these vehicles when the sensor unit was replaced. In those cases a sensor unit designed for vehicles without seat-mounted side air bags was used instead of the correct one. If this happened to your vehicle, the optional seat-mounted side air bags may not deploy during a crash.

WHAT YOU SHOULD DO

If your vehicle is equipped with optional seat-mounted side air bags, and the SRS Diagnosis Sensor Unit has been replaced, or if you are not sure, please contact your Nissan dealer at your earliest convenience in order to arrange a service appointment. The inspection will take less than an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time, if part replacement is necessary and based upon the workshop schedule. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the dealer for service.**

WHAT NISSAN WILL DO

If your vehicle is equipped with optional seat-mounted side air bags, and your Nissan dealer determines that it has the wrong SRS Diagnosis Sensor Unit, your Nissan dealer will replace the SRS Diagnosis Sensor Unit with the correct part free of charge for parts or labor. **If you are not sure whether your vehicle is affected, please contact your Nissan dealer who can inspect your vehicle and determine if the correct part is installed in your vehicle.** There will be no charge for this inspection, and if the correct unit is installed, no further action will be required.

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the modifications free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 685003 Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan Quest / Armada.