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December 2007

Dear General Motors Customer:

We have learned that your 2007 or 2008 model year Chevrolet Silverado or GMC Sierra may have been built with a kinked front axle vent tube. Prior to vehicle assembly, the tube is kinked and secured with tape to prevent axle fluid leakage. On some of these vehicles, the tape may not have been removed upon completion of vehicle assembly. This could restrict venting when the vehicle is driven for long periods of time in four-wheel drive. If the venting is not adequate, pressure will build in the tube, resulting in axle fluid leakage. If this condition is undetected, permanent damage to the front differential components could result.

Your satisfaction with your 2007 or 2008 model year Chevrolet Silverado or GMC Sierra is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will inspect the front differential vent tube, and if necessary, remove the tape and straighten the tube to ensure proper venting. The front axle will also be inspected for fluid leaks and fluid will be added if required. This service will be performed for you at **no charge until December 31, 2008.**

What You Should Do: Do not drive your vehicle in four-wheel drive until the inspection has been performed. Please contact your dealer as soon as possible to schedule an appointment for this inspection.

For U.S. Only: Since the inspection procedure is simple to perform, and to reduce your inconvenience, we have included an inspection procedure with this letter in the event you would prefer to perform the inspection yourself.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while

your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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