



# SAFETY RECALL NOTICE

September 2008

<CustomerName>  
<CustomerAddress>

Dear <CustomerName>:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain <Year> model year <VINDivisionName> <Vehicle\_Name> vehicles equipped with a heated washer fluid system. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your <Year> model year <VINDivisionName> <Vehicle\_Name>, VIN <VIN>, is involved in safety recall <Recall>.
- Schedule an appointment with your <DIV\_DLR> <dlr\_rtr> on or after November 1, 2008.

### Why is your vehicle being recalled?

A short circuit on the printed circuit board for the washer fluid heater may overheat the control-circuit ground wire. This may cause other electrical features to malfunction, create an odor, or cause smoke. In rare cases, it may cause a fire.

### What will we do?

When parts are available, your <DIV\_DLR> <dlr\_rtr> will install a wire harness with an in-line fuse. This service will be performed for you at **no charge**. We are currently working with our suppliers, and parts should be available on or after November 1, 2008.

If your vehicle is within the New Vehicle Limited Warranty your <dlr\_rtr> may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the <dship\_fcly> for this repair. Please refer to your Owner Manual and your <dlr\_rtr> for details on courtesy transportation.

### What should you do?

On or after November 1, 2008, you should contact your <DIV\_DLR> <dlr\_rtr> to arrange a service appointment. Bring the enclosed customer reply form with you when you visit your <dlr\_rtr>. The form identifies the repairs required. If you no longer own this

vehicle, please let us know by completing the form and mailing it back to us. If your vehicle experiences any of the symptoms described earlier in this letter, please bring your vehicle to the dealer.

**Do you have questions?**

If you have questions or concerns that your <dlr\_rtr> is unable to resolve, please contact the <VINDivisionName> Customer Assistance Center at <DivCACPhone>. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>.

If after contacting your <dlr\_rtr> and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

<Closing>

Enclosure  
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