



To: Dealer Principals
Dealer Parts Managers
Dealer Service Managers
Dealer Sales Managers

Subject: **Mega-Fleet "Go Live" Announcement**

Date: April 6, 2007

We are pleased to announce that effective Monday, April 16, 2007 the Hino Trucks Mega-Fleet Program will Go Live. Over 140 dealers have enrolled as Participating Mega-Fleet dealers. We thank you for your support of this exciting new national fleet program.

For Parts Managers requiring additional training or who were unable to attend 1 of 30 Corcentric live training sessions, please get with your District Service and Parts Manager or District Parts Manager to ensure you are up to speed and ready to go.

In support of this effort, a training manual entitled "Instructions for Using the Hino Trucks Mega-Fleet Website" has been developed, and a hard copy has been provided to each dealership. Copies may be obtained from the HinoNet website (www.hinonet.net).

Starting April 16, 2007, additional and ongoing support will be provided by Hino Parts Help Desk:

- Help Desk Hours: Monday through Friday 7AM to 7PM Central Standard Time
- Help Desk Phone: (866) 372-4466
- Help Desk E-mail: HelpDesk@Hino.com

Hino Parts will be adding a total of five (5) District Parts Managers during 2007. One of their major responsibilities will be to provide on-site Parts Basic Training for dealer Parts Managers and counter personnel. The Mega-Fleet program will be included in this training. Details will be announced later this year.

If you have any questions or concerns, please contact me directly at (662) 342-3939 x100. Thank you for supporting this program and making last year a great success for Hino Trucks.

Regards,

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