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Dear Volkswagen Owner:

We'd like to share with you news of some special product updates and enhancements that are now available for your Volkswagen Touareg – all at no charge to you! These updates are intended to improve vehicle drivability, bring your vehicle up-to-date with the most current software, and replace certain components with updated ones.

Also, we will inspect and, if necessary, replace one or both side impact airbag connectors with a wiring harness kit. This will help prevent the airbag warning light on the instrument panel from coming on and staying on, even though the airbag system is functioning normally. As a precaution, if the airbag warning light comes on and stays on, contact your authorized Volkswagen dealer for a service appointment without delay.

We invite you to contact your authorized Volkswagen dealer and arrange for an appointment at your earliest convenience, since this offer is available only until December 31, 2007. Because each Touareg is unique, and because some vehicles may have already been updated during a previous service visit, your authorized Volkswagen dealer will evaluate your vehicle and determine which of the available updates applies.

Most affected vehicles can be updated within two hours. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate the daily workshop schedule. If the time to perform these updates exceeds two hours, we will be happy to provide you with one night of alternate transportation.

We wish you many safe and happy miles with your Volkswagen Touareg. Thank you for driving a Volkswagen!

Volkswagen Service & Quality