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## IMPORTANT CAMPAIGN NOTICE

[CAMPAIGN 183: C70 TAPE FRONT ROOF PANEL, FRONT HEADLIGHT SPRING  
SAMPLE OWNER NOTIFICATION LETTER  
UNITED STATES]

December 2007

Dear Volvo Owner:

Your satisfaction with your C70 and the Volvo organization are very important to us and we are committed to ongoing product improvements and methods.

***Reason for this campaign:***

Protective tape and a newly designed retaining spring will be installed to prevent components from scratching the paint during operation of the convertible hardtop.

***What you should do:***

Please call your authorized Volvo retailer as soon as possible to schedule an appointment. This procedure will be completed at no cost and will take approximately 30 minutes. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

We sincerely apologize for any inconvenience this action may cause you, but we trust you will appreciate our efforts to continually safeguard the quality and safety associated with our products.

To show our appreciation, and that we value you as a member of the Volvo family, enclosed is a coupon good for 30% off (up to \$200 reimbursement) toward the purchase of any Volvo Genuine Parts or Accessories.

**PLEASE NOTE: This Service Campaign will be in effect until November 30, 2009, regardless of mileage.**

**Coverage is automatically transferred to the subsequent owner.**

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact the Volvo Customer Care at 1 Volvo Drive, Rockleigh, New Jersey 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 6:00 P.M. Eastern Time. You may also e-mail us at [customercare@volvoforlife.com](mailto:customercare@volvoforlife.com).

We sincerely apologize for any inconvenience this action may cause you, but we trust you will appreciate our efforts to continually safeguard the quality and safety associated with our products.

Sincerely,

Rich E. Buchheit  
Manager, Customer Support