

Technical Service Bulletin

TSB # T2006-01

Product: Gateway AI

Model #: GTWY501-A1

Vehicle: 2005-2006 Ford E-Series

Issue: Module repeatedly resets due to excessive ambient temperature of 150 °F or higher. The module will not function and all LED's on the display panels flash repeatedly.

Action: Determine if the ambient temperature in the area of the module is at or above 150 °F. If so, determine the external heat source. This will typically be caused by engine heat if the module is mounted near the engine cover or hot air being supplied by the heater ducts. Relocate the module in an area away from the external heat sources. See photos below for suggested mounting area.



Gateway Module located on left side of driver knee bolster bracket



Gateway Module installed on left side of knee bolster bracket in vehicle

The module will not be damaged from the excessive heat and will operate normally once relocated to a lower ambient temperature location.

Technical inquiries – Bruce Hodge (530) 346-1801