

10900183



Service Bulletin

File In Section: 07 - Transmission/Transaxle

Bulletin No.: 02-07-30-042

Date: October, 2002



INFORMATION

Subject: Allison® Transmission Service Repairs**Models: 2003 Chevrolet Kodiak (C4500, C5500, C6500, C7500 and C8500 Series Models)
2003 GMC TopKick (C4500, C5500, C6500, C7500 and C8500 Series Models)
with Allison® 1000-2400 Series Transmission****Information on Warranty Repairs for Chevrolet Kodiak and GMC Topkick Trucks with Allison® 1000-2400 Series Transmissions**

Allison® 1000-2400 Series transmissions installed in Chevrolet and GMC medium duty trucks, C4500 through C8500 series, may only be serviced by franchised Allison® transmission dealers. Without the Allison® franchise, neither light or medium duty dealers can perform warranty repairs on Allison® transmissions in C4500 through C8500 Series trucks.

Service diagnostic and DTC Information is not currently available for the C4500 and C5500 vehicles in Service Information (SI). However, the diagnostics and DTC Information for the Silverado or Sierra HD 2500 or HD3500 vehicles with the Allison® transmission may be used.

- The Tech 2 will communicate with the Transmission Control Module (TCM) to read and display the DTC's and perform interactive tests.
- TCM reprogramming, if it becomes necessary, is the warranty responsibility of Allison® dealers.
- TCM replacement is the warranty responsibility of Allison® dealers.
- Transmission Assembly replacement is the warranty responsibility of Allison® dealers, and are not available from General Motors Service Parts.

Allison® Dealer Locations

To locate an authorized Allison® dealer or distributor, visit the Allison® website at www.allisontransmission.com and use the Sales and Service locator.

GM dealers that are interested in becoming an Allison® dealer should contact their local Allison® distributor to determine the requirements needed to become a franchised service repair facility.

Warranty Information

Labor operations have not been established in the GM warranty system to pay for internal repairs to the Allison® transmission.

The following associated repairs may be performed by GM dealers as necessary.

- Shift lever assembly
- Shift cable
- Vehicle wiring harness attaching to the transmission
- Transmission oil cooler and oil cooler lines
- Transmission fill tube and/or indicator
- Engine flywheel
- Torque converter bolts

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have this condition. See your GM dealer for information on whether your vehicle may benefit from the information.

**WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION**

10900183