

**EXAMPLE OF CONSUMER LETTER 06V-303**

**Subject: Recall Campaign - Drive Sprocket Replacement**  
2000 Victory V92C Standard Cruiser & V92SC Sport Cruiser models.  
Warning and Safety Recall Notice 06V-303 (06-210 in Canada)  
Reference: Victory Safety Recall Bulletin V-06-06  
**PLEASE READ IMMEDIATELY**

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some model year 2000 Victory motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

***The reason for this recall:***

On all model year 2000 Victory motorcycles with a Gates drive belt system, the front sprocket may wear between the sprocket and its retaining nut, causing the front sprocket nut to loosen and fail to retain the sprocket. Front sprocket nut failure can cause axial movement and interference which can result in a transmission lockup, increasing the risk of loss of control or a crash.

***What Victory and your dealer will do:***

To correct this possible defect, your authorized Victory dealer will replace the drive sprocket and sprocket retaining parts of your motorcycle with new parts that will be available beginning the week of November 27th, 2006. Repairs will be made by any authorized Victory motorcycle dealer at no cost to you. The actual repair will take approximately one hour and 12 minutes to perform; however, it may take longer due to service scheduling requirements.

***What you should do:***

Please call your authorized Victory motorcycle dealer to schedule an appointment. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory motorcycle dealer.

**DO NOT OPERATE YOUR MOTORCYCLE UNTIL ALL REPAIRS HAVE BEEN COMPLETED!**

***If you have questions or if you need more information:***

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, or if you are having difficulty obtaining the recall repair outlined in this letter, please contact our Victory Consumer Service Department using the contact information listed below.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement for this please contact the Victory Consumer Service Department using the contact information below. If you no longer own your motorcycle, please call our Consumer Service department using the contact information listed below.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153); or go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Polaris Industries Inc.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service department so we may update our records.

Polaris Industries Inc.

**Consumer Service Department**

2100 Highway 55

Medina, MN 55340-9962

Telephone: (763) 417-8650

Ref: V0606