

10001539



File In Section: 06 - Engine/Propulsion System
Bulletin No.: 03-06-03-006
Issue Date: March, 2003

Subject: Intermittent No Crank, No Start Condition (Clean Battery Side Terminal Stripped Threads, Replace Battery Cable Bolt)

Models

Affected: 2002-2003 Saturn Vehicles

Attention: General Manager, Fixed Operations Manager, Parts Manager, Technician

Condition:

Some customers may comment on an intermittent no crank, no start condition.

Cause:

This condition may be due to poor battery cable connections at the battery side terminals.

Cross-threaded/stripped battery cable bolts inside the battery side post terminals may cause this condition.

Correction:

To avoid replacing the battery:

- Clean the threads in the battery side post terminals using a 3/8" (#16) NC bottom tap.
- Replace the battery cable bolt.

The battery cable bolt is serviced separately from the cable and is available through Saturn Service Parts Operations.

Parts Information:

Part Number	Description
08917444	Bolt/Screw -- BAT CBL RET

Claim Information:

To receive credit for this repair during the warranty coverage period, submit a claim through the Saturn Dealer System for N0105 (Bolt, Battery Cable -- Replace). An "add time" condition is already provided to clean out threads in battery post terminals.

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