



Mercedes-Benz

star bulletin



DTB

Date: October 23, 2002

Order No.: P-B-72.10/28

Supersedes:

Group: 72

**SUBJECT: Model 211 and 209, Model Year 2003
Front Door Lock Knob**

If you encounter instances in the above mentioned models of the front door lock knob jumping up and down, check the position of the sealing boot on the rod for the door lock knob, as it enters the plastic lock housing. The boot may be compressed as shown in Figures 1 and 2. Follow the below procedure to resolve.



Figure 1

P-B-72.10/28



Figure 2

P-B-72.10/28

- Pull the boot out of the plastic lock housing
- Extend the boot and reinstall the boot in the plastic lock housing (Figures 3 and 4)
- Ensure that the boot remains fully extended after installation (Figures 3 and 4)



Figure 3

P-B-72.10/28



Figure 4

P-B-72.10/28

This bulletin has been created and maintained in accordance with MBUSA-SLP 5.1, Document and Data Control, and MBUSA-SLP 16.1, Control of Quality Records.

10-240

This was corrected on 211 models as indicated below:

Left Front Door - A083977

Right Front Door - A091289

In Case of Warranty

Operation: Door panel, R&R (72-8405)
Extend boot, perform (72-0000)

Damage Code	Operation Number	Time (hrs.)	Model Indicator (s)
72131 16	72 6405	.6 hrs.	T1, T2
		.7 hrs.	S1, S2
	72 0000	.1 hrs.	00

... 3472