



Service Bulletin

File In Section: 08 - Body and Accessories

Bulletin No.: 02-08-62-002

Date: September, 2002



INFORMATION

Subject: Service Procedure Available For Rear Fascias That May Become Distorted/Warped When In High Ambient Temperatures

Models: 2000-2002 Cadillac DeVille

A distorted or warped rear fascia may appear after the vehicle has been exposed to high ambient temperatures. This condition is more prevalent on darker colors.

The repair of this condition will require replacing the rear fascia and using the service procedure provided in this bulletin.

The purpose of the service procedure is to provide room for the fascia to expand and contract by enlarging the fascia attachment points. This procedure was developed in order to minimize the possibility of the new rear fascia becoming distorted or warped.

Service Procedure

1. Remove the rear fascia from the vehicle. Refer to Fascia Replacement-Rear Bumper in the Bumpers sub-section of the Service Manual.
2. Place the NEW fascia on a clean flat surface.
3. From the top surface of the fascia that goes under the tail lamp assembly when the fascia is installed, remove 2 rivets from each end of the new fascia.
 - Using a 3 mm (1/8 in) drill bit, carefully drill through the center of the rivet.
 - Use a 6 mm (1/4 in) drill bit to remove the rivet head.
 - Use a drift/punch or similar tool to remove the rivet body.
 - Remove any debris from between the fascia and the mounting bracket.

4. Install the new rear fascia to the vehicle.
 - 4.1. Refer to Fascia Replacement-Rear Bumper in the Bumpers sub-section of the Service Manual. Perform Steps 1-4.
 - 4.2. Install the four 10 mm fascia attachment nuts in order to secure the rear fascia to the vehicle.

Tighten

Tighten the 4 fascia attachment nuts to 2 N-m (18 lb in).

- 4.3. Complete the rear fascia installation. Refer to Fascia Replacement-Rear Bumper in the Bumpers sub-section of the Service Manual. Perform Steps 6-12.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B0808	Rear Fascia-Replace	Use Published Labor Operation Time
ADD	Remove Rivets	0.2 hr

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. Use your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION