

## View Message

Sent On 01 06 2003 Expires On 01 20 2003  
From SERVICE DIVISION  
Subject REQUEST FOR ASSISTANCE - VISIT: 2003 MDX STEERING WHEEL OFF CENT

010603  
/

## PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Advisors  
From: Customer Quality Analysts  
Re: Request For Assistance - Visit: 2003 MDX Steering Wheel Off Center

## Background

American Honda Motors (AHM) would like to inspect 2003 MDX with a customer complaint of the steering wheel off center.

Please note: It is imperative that you do not attempt any repairs; AHM field engineers would like to inspect the vehicle prior to any repairs being attempted.

If you have or know of a 2003 MDX with this condition, please refer to *Action Required* below.

## Action Required

Call Customer Quality Analysts (CQA) Department at (800) 880-1072. CQA will coordinate with you and the factory to arrange a mutually agreeable inspection date and time.

Thank You.

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