



STOP SALE AND DELIVERY – SAFETY RECALL

Date: April 1, 2026

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Models:

- 2025-2027MY N-Series Vehicles (Equipped with Diesel engines)

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, may exist in all 2025-2027MY N-Series vehicles (equipped with diesel engines). In the affected vehicles, if one of the harnesses are damaged, the engine may stall, electronic parking brake malfunction may occur, tail lamps may not illuminate, SRS warning lamps may illuminate, transmission shifting issues may occur, or the combination switch may malfunction. Damage to 12V circuits may also lead to melting and charring of the chassis harness, **increasing the risk of a fire.**

WHAT WE WILL DO

We are in the process of preparing a service procedure and procuring parts to remedy these vehicles. You will receive another notice regarding owner notification and campaign bulletin release as soon as the schedule is available.

WHAT YOU SHOULD DO

Confirm the affected vehicles in dealer inventory, open a repair order referencing this Stop Sale and hold the vehicles until further notification is received.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.