

Hyundai Motor America (HMA) has launched Remedy Not Available for this recall. An update will be provided once a remedy is available.

A “stop sale” has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- 2026MY Palisade (LX3) vehicles produced 05/08/2025 – 02/27/2026 (**Calligraphy** and **Limited** Trims ONLY)
- 2026MY Palisade Hybrid (LX3 HEV) vehicles produced 08/11/2025 – 02/27/2026 (**Calligraphy** and **Limited** Trims ONLY)

B. Recall Description:

The 2nd and 3rd row power seat assemblies equipped in the subject vehicles do not contain sufficient anti-pinch protection for occupants during activation of certain seat adjustment features, such as automatic power-folding (stow), and the “one-touch” tilt-and-slide (walk-in) feature of the 2nd-row power seat assembly.

Insufficient anti-pinch protection may increase the risk of serious injury to certain occupants during operation of these features, such as during entry and exit to the 3rd-row seat.

C. New Stock Vehicles at Dealers

- 17,514 – Divided by region & model as noted below.

Recall 296 Dealer Stock		
Region	Palisade (LX3)	Palisade Hybrid (LX3 HEV)
CE	2,073	657
EA	1,733	1,092
MA	1,546	507
MS	1,855	648
SC	1,842	489
SO	1,834	271
WE	1,390	1,577
Total	12,273	5,241

D. Campaign Document(s):

1. Dealer Notification

Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

E. Important Notes:

1. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall.**
2. The remedy is currently in development. An update will be provided once additional information is available.

3. NOTE: HMA recommends that impacted customers be provided with a Service Rental Car until a remedy for this recall becomes available. If an SRC is unavailable, alternative transportation options—such as a third-party rental or rideshare—may be provided.

We appreciate your continued partnership and commitment to our Hyundai customers. Thank you for your patience and understanding.
Warranty Campaign Team
Hyundai Motor America