

**Daimler Truck  
North America LLC**

Daimler Truck North America LLC  
Warranty Campaigns Department  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone

**DATE:** 03/13/2026

**TO:** My Communication

**SUBJECT: SAFETY RECALL NOTICE – STOP DELIVERY: F1031**

On **February 24, 2026**, Daimler Truck North America (DTNA) filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) and/or a Defect Information Notice (DIN) with Transport Canada (TC) informing the agencies of our intent to conduct a voluntary safety recall.

It is a violation of Federal Law for a dealer or distributor to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. **Some of the vehicles subject to this "Stop Delivery Notice" may be in your *new* vehicle inventory.** Until further instructions are available, ***new* vehicles subject to this "Stop Delivery Notice" must be held and not be delivered to customers.**

DTNA also strongly recommends that dealers and distributors remedy Recalls before selling *used* vehicles. For any used vehicle with an open recall not remedied before sale, DTNA requires that the dealer or distributor notify prospective buyers of the open recall.

Please ensure that the registration information for vehicles subject to this recall is up to date to facilitate accurate owner notification.

**Affected Vehicles in F1031:**

<b>Make</b>	<b>Model</b>	<b>Model Yr. Start</b>	<b>Model Yr. End</b>	<b>Prod. Start Date</b>	<b>Prod. End Date</b>
Thomas Built Buses	SAF-T-LINER C2	2027	2027	12/08/2025	12/12/2025

**Problem:** A defect, which relates to motor vehicle safety, exists in certain Model Year 2027 Thomas Built Buses Saf-T-Liner C2 school buses. Based on information from the supplier, certain heater hoses may not have been manufactured to specifications. The supplier indicates that all suspect out-of-specification hoses are limited to a single date code. These out-of-specification hoses could potentially rupture, suddenly releasing hot coolant within the passenger area and thereby increasing the risk of an injury to passengers in the vicinity of the heater hose.

**Owner Notification Mailing Schedule:** 04/25/2026

F1031 Stop Delivery Notice

Communication Type: Campaigns

Date: 03/13/2026

Colleagues,

Please see the attached Stop Delivery Notice regarding a pending safety recall:

- **Recall #:** F1031
- **Subject:** Thomas Built Bus Heater Interior Heater Hose
- **Population:** 71

We are providing this instructional communication to address new vehicles that are currently in dealer or distributor inventory (e.g. new trucks that have not yet been put into service).

These new vehicles are to be held until the subject recall has been completed. If a dealer or distributor has a new vehicle included in the safety recall in their inventory to be sold, the defect condition must be corrected before releasing it to a customer. It is a violation of Federal Law for a dealer or distributor to deliver a new motor vehicle with an open recall.

For a complete list of vehicles ordered by your location, impacted by this recall, please run OWL Campaign Report CM012 – Pending and Interim Without Repair Recall Notification VIN List.

If you have any questions regarding this information, please contact the DTNA Campaigns Group at 503-745-7366 or email [DTNA-WAR-Campaigns@DaimlerTruck.com](mailto:DTNA-WAR-Campaigns@DaimlerTruck.com). For issues running the CM012 report, please file a WSC (Warranty Support Center) ticket.

Thank you,

DTNA Campaigns Management