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RE: Rec-2602 / 900012

Dear Model Z Owner,

Brinkley RV has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 to 2026 Brinkley RV Model Z fifth wheels.

We are conducting a Recall Campaign to address this concern for all Model Z units equipped with the Curt TCS suspension system within the following VIN ranges: (Last 6 digits): 000073 - 013017

WHAT IS THE DEFECT/NONCOMPLIANCE?

It has been determined that vehicles within the recall population may be equipped with shock retaining bolts on the suspension system that may have been over-torqued, potentially causing the bolt heads to fracture.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL:

Under certain operating conditions, if the bolt head fractures while the vehicle is in motion, the bolt head and retaining washer may loosen or detach causing road debris, potentially increasing the risk of vehicle crash.

WHAT ARE BRINKLEY RV AND OUR DEALERSHIPS GOING TO DO?

Brinkley RV is notifying dealerships of the recall. You may have the recall corrected at any Brinkley RV dealership. However, it is preferable for you to have your selling dealership perform the remedy. In some circumstances, it may be appropriate to use a mobile technician to perform this work. To locate a dealer near you, please visit www.brinkleyrv.com/dealer-locator. Brinkley RV will completely cover your costs for the remedy. You will not receive any bill for anything covered under the above recall number.

You can also reach out directly to the TCS system supplier (Lippert) to coordinate an appointment with their national service team at brinkleytcs@lci1.com or 574-999-2443.

WHAT SHOULD YOU DO?

Please contact your dealer (or in certain circumstances, a Mobile Technician) immediately and request a service appointment to schedule the free remedy. Use of a Mobile Technician (either through your dealer or Independent Service Provider) may help expedite correction of this safety risk, where appropriate. The remedy is to have the TCS shock bolts replaced with new grade 8 bolts, secured with Loctite and torqued to the proper specifications. Please inform your servicer that you have been notified by Brinkley RV of having a recall in process for your vehicle and provide the recall number to the dealership. It is also helpful for the dealership to have a copy of this letter with you when you take your vehicle in for the recall remedy. You may also contact Brinkley Customer Care directly for assistance in facilitating the remedy. Brinkley Customer Care can be reached by phone at (574)501-4280 or via email at CustomerCare@BrinkleyRV.com.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is: 0.8 hours. The dealership may need to keep your vehicle or schedule your appointment at a later date to fit into their regular service schedule.

At Brinkley, our #1 priority is customer safety and satisfaction. We strive to create a product with as few defects as possible. When issues do arise, we strive to remedy those issues as quickly as possible, and we fully stand behind our products. We sincerely appreciate you choosing Brinkley RV and putting your faith in us and we are here to support you. Please do not hesitate to contact us if you have questions, concerns, or require assistance in facilitating the remedy. We apologize for any inconvenience this issue causes to you and your family.

Sincerely,
Brinkley Care
(574)501-4280 | CustomerCare@BrinkleyRV.com

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