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Dear Model Z Owners,

Brinkley RV has decided that a defect, which relates to motor vehicle safety, exists in certain 2026 Brinkley RV Model Z fifth wheels.

We are conducting a Recall Campaign to address this concern for all Model Z units within the following VIN ranges: (Last 6 digits): 011181, 011183 – 011185, 011187, 011188, 011193, 011194, 011197, 011200 – 011216, 011266, 011271, 011273, 011275 – 011280, 011282 – 011284, 011286 – 011287, 011289, 011290, 011295, 011298, 011299, 011307, 011311, 011313, 011359

WHAT IS THE DEFECT/NONCOMPLIANCE?

It has been decided that units included in the recall population may not have the shore power inlet lugs torqued to proper specifications. This can cause the wires on the back of the inlet to become loose.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL:

If the inlet lugs are not properly torqued, they may loosen and cause arching, overheating and increase the risk of a fire.

WHAT ARE BRINKLEY RV AND OUR DEALERSHIPS GOING TO DO?

Brinkley RV is notifying dealerships of the recall. You may have the recall corrected at any Brinkley RV dealership. However, it is preferable for you to have your selling dealership perform the remedy. In some circumstances, it may be appropriate to use a mobile technician to perform this work. To locate a dealer near you, please visit www.brinkleyrv.com/dealer-locator. Brinkley RV will completely cover your costs for the remedy. You will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?

Please contact your dealer (or in certain circumstances, a Mobile Technician) immediately and request a service appointment to schedule the free remedy. Use of a Mobile Technician (either through your dealer or Independent Service Provider) may help expedite correction of this safety risk, where appropriate. The remedy is to have the shore power inlet's wiring inspected and properly torqued to prevent any wires from becoming loose. Please state that you have been notified by Brinkley RV of having a recall in process for your vehicle and provide the recall number to the dealership. It is also helpful for the dealership to have a copy of this letter with you when you take your vehicle in for the recall remedy. You may also contact Brinkley Customer Care directly for assistance in facilitating the remedy. Brinkley Customer Care can be reached by phone at (574)501-4280 or via email at CustomerCare@BrinkleyRV.com.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is: 0.5 hours. The dealership may need to keep your vehicle or schedule your appointment at a later date to fit into their regular service schedule.

At Brinkley, our #1 priority is customer safety and satisfaction. We strive to create a product with as few defects as possible. When issues do arise, we strive to remedy those issues as quickly as possible, and we fully stand behind our products. We sincerely appreciate you choosing Brinkley RV and putting your faith in us and we are here to support you. Please do not hesitate to contact us if you have questions, concerns, or require assistance in facilitating the remedy. We apologize for any inconvenience this issue causes to you and your family.

Sincerely,
Brinkley Care
(574)501-4280 | CustomerCare@BrinkleyRV.com

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