



NHTSA Recall Number: 26V-493
Genesis Motor America Recall Number: 034G
Talk Tracks

Outbound call

Hi this is (Agent's Name) calling from Genesis Motors USA.

*"We're calling about your 2027 model year Genesis G80. Genesis has identified a safety related concern affecting certain vehicles and is initiating Safety Recall **034G**. The ignition coil ground bolt may not have been sufficiently tightened during vehicle assembly. An unsecured ground bolt could cause an engine misfire with warning lights, or in limited instances, an engine stall. Our records indicate that your vehicle is affected by this recall.*

*The recall remedy is available, and the procedure is to inspect and, if necessary, tighten the ignition coil ground bolt. This repair will be performed at **NO CHARGE** to you. Loaner vehicles are available for guests who request alternative transportation until the remedy is completed, provided by the retailer.*

What is your preferred retailer?

We will reach out to that retailer and follow up within 2 business days to coordinate your appointment.

Voicemail

Hi this is (Agent's Name) calling from Genesis Motors USA.

*"We're calling about your 2027 model year Genesis G80. Genesis has identified a safety related concern affecting certain vehicles and is initiating Safety Recall **034G**. The ignition coil ground bolt may not have been sufficiently tightened during vehicle assembly. An unsecured ground bolt could cause an engine misfire with multiple warning lights, or in limited instances, an engine stall. Our records indicate that your vehicle is affected by this recall and we would like to assist in scheduling a service appointment to complete the recall remedy, free of charge. Loaner vehicles are available for guests who request alternative transportation until the remedy is completed, provided by the retailer.*

*Please call us back at **1-844-340-9741** and reference your vehicle's VIN at your earliest convenience or visit:*

- 1. Visit www.genesis.com/us/campaignhome*
- 2. Enter your 17-digit VIN and click the "Search" button.*
- 3. Click the "Schedule Appointment" button and follow the onscreen prompts.*



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We urge your prompt attention to this important safety matter, and we apologize for any inconvenience this may have caused you. Thank you.”