

August 6, 2026

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Kentucky, Inc. ["TMMK"]
1001 Cherry Blossom Way, Georgetown, KY, 40324

Affiliated U.S. Sales Company:

Toyota Motor North America, Inc. ["TMNA"]
6565 Headquarters Drive, Plano, TX 75024

Manufacturer of Combination Meter:

Visteon Corporation
1 Village Center Drive, Van Buren Township, MI 48111
Phone: (734) 627-7384

Country of Origin: Mexico

2. Identification of Involved Vehicles and Affected Components:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Camry Hybrid	2025-2026	TMMK	April 15, 2024 through June 9, 2026

Applicability	Part Number	Part Name	Component Description
Toyota / Camry Hybrid	83800-AQ020 83800-AQ021	Meter Assy, Combination	Combination Meter

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This condition only affects vehicles that are equipped with a 7-inch combination meter containing specific software from a specific supplier. Other Toyota and Lexus vehicles are equipped with a combination meter that does not have the affected software.

3. Total Number of Vehicles Potentially Involved:

2025 Toyota Camry Hybrid : 318,823

2026 Toyota Camry Hybrid : 189,531

Total : 508,354

4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

100% of the involved vehicles contain a combination meter with the software programming described in Section 5 below. However, this issue may only occur randomly at startup.

5. Description of Noncompliance:

The subject vehicles are equipped with a 7-inch display combination meter, which controls certain vehicle functions and displays various information in the instrument panel. At vehicle startup, an error may occur in the startup sequence for this combination meter that can cause the combination meter to become blank. In addition, the turn signal lamps, the hazard lamp function, and certain warning buzzers (including the key left in ignition and the driver/passenger seat belt reminders) do not function. Therefore, the subject vehicles may not comply with certain telltale/indicator requirements of FMVSS No. 101, paragraphs S5.1 through S5.5. This can reduce the driver's recognition of the conditions represented by certain telltales/indicators, which can lead to an increased risk of a crash if those conditions occur. In addition, the vehicles may not comply with turn signal/hazard lamp activation requirements in FMVSS No. 108, paragraphs S6.1.5.1, S7.1.1.5, and S7.1.2.5. This can reduce the ability of other road users to recognize the driver's intent to change direction or indicate a vehicle hazard, increasing the risk of a crash in those conditions. Further, the vehicles may not comply with the theft protection audible warning requirements in FMVSS No. 114, paragraph S5.1.3. Finally, the vehicles may not comply with the seat belt

warning system requirements for the driver and front outboard seating position in FMVSS No. 208, paragraph S7.3(a). If a driver or passenger does not use their seatbelt, there can be an increased risk of injury to those occupants in the event of a crash.

6. Test Results and Other Information

After beginning to receive reports in July 2024 alleging that the 7-inch combination meter for the subject vehicles would remain blank upon startup, parts were recovered from the field and sent to the supplier for investigation, but the issue could not be replicated. From October 2025 Toyota and the supplier investigated additional reports and, suspecting a software initialization concern, prepared special equipment that could obtain more detailed data from vehicles experiencing the condition. This enabled the supplier to perform bench testing, inducing the suspected software initialization concern, in which it recreated a blank meter condition similar to the allegations from the field.

From April 2026, the supplier performed power cycle bench testing of the meter to attempt replication, but no occurrences happened. In June 2026, Toyota and the supplier began testing on a complete vehicle, and in late July 2026 Toyota and the supplier replicated the phenomenon by inducing the software initialization concern, confirming the blank meter condition, determining that the concern could occur on actual vehicle. It also found that the condition could cause inoperative turn signal/hazard lamps and affect the operation of certain warning buzzers.

On July 31, 2026, Toyota determined that the subject vehicles identified in Section 3 contain combination meter software that may cause the conditions above and may not meet the requirements of FMVSS No. 101, paragraphs S5.1 through S5.5, FMVSS No. 108, paragraphs S6.1.5.1, S7.1.1.5, and S7.1.2.5, FMVSS No. 114, paragraph S5.1.3, and FMVSS No. 208, paragraph S7.3(a). As a result, Toyota decided to conduct a recall.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota dealer. The dealers will update the software of the combination meter, free of charge.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty (“Warranty”), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota’s Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by October 5, 2026. A copy of the draft owner notification will be submitted as soon as it is available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent on August 6, 2026. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

Interim / Remedy: 26TB16 / 26TA16