

May 27, 2026

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Corporation [“TMC”]
1, Toyota-cho, Toyota-city, Aichi-pref., 471-8571, Japan

Affiliated U.S. Sales Company:

Toyota Motor North America, Inc. [“TMNA”]
6565 Headquarters Drive, Plano, TX 75024

Manufacturer of Combination Meter:

Yazaki Meter Co., Ltd.
7-1 Yokoi 1-chome, Shimada-city, Shizuoka-pref., 427-8555, Japan
Phone: +81 547 36 4111

Country of Origin: Japan

2. Identification of Involved Vehicles and Affected Components:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Land Cruiser	2024-2025	TMC	November 29, 2023 through June 23, 2025
Toyota / Mirai	2024	TMC	October 24, 2023 through October 11, 2024

Lexus / GX550	2024	TMC	May 31, 2023 through December 24, 2024
Lexus / UX300h	2025	TMC	September 13, 2023 through July 30, 2025

Applicability	Part Number	Part Name	Component Description
Toyota / Land Cruiser	83800-6CP30	Meter Assy, Combination	Combination Meter
	83800-6CP31		
Toyota / Mirai	83800-62380		
	83800-62381		
Lexus / GX550	83800-6CW20		
Lexus / UX300h	83800-76W60		

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This condition only affects vehicles that are equipped with a 12.3-inch combination meter containing specific software from a specific supplier. Other Toyota and Lexus vehicles are equipped with a combination meter that does not have the affected software.

3. Total Number of Vehicles Potentially Involved:

Land Cruiser : 40,157
 Mirai : 356
 GX550 : 32,215
 UX300h : 9,165
 Total : 81,893

4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5. Whether this issue, in each case, will prevent the combination meter display from displaying certain indicators or warning messages and lead to the described safety risk depends on the conditions described in Section 5, including whether a vehicle issue associated with those indicators or warning messages occurs while the vehicle is being driven.

5. Description of Noncompliance:

The subject vehicles are equipped with a combination meter located in the instrument panel that displays vehicle information, including certain indicators and warning messages, on a 12.3-inch display. The combination meter may experience a startup fault that can cause certain areas of the display to become blank and certain required indicators for engine oil pressure, engine coolant temperature, and electrical charge, may not be displayed when the corresponding underlying issue occurs. Therefore, the subject vehicles may not comply with FMVSS No. 101, paragraphs S5.5.3 and S5.5.4. In addition, for the subject Mirai vehicles, the blank display area may prevent the loss-of-isolation warning message from being displayed if that issue occurs. Therefore, the subject Mirai vehicles may not comply with FMVSS No. 305, paragraph S5.4.4. If these required indicators or warning messages are not displayed, the driver may not recognize the associated vehicle issue, which could delay driver taking the appropriate action and increase the risk of a crash or injury.

6. Test Results and Other Information:

In March 2024, Toyota began investigating this issue in Japan because it received customer complaint from the Japan market stating that certain areas of the meter display were blank after meter startup. While no abnormalities were found in the recovered part, Toyota conducted bench testing in May 2024 in an environment simulating meter startup. The phenomenon was reproduced but it was not clear if it was the same phenomenon the customer experienced. In June 2024, Toyota conducted a fault-tree analysis (FTA) and suspected that a malfunction could occur during meter boot due to the short time between boot processes and potential overlap.

In November 2024, the U.S. was added to this investigation because Toyota received a dealership product report from the U.S. market, which reported similar phenomenon to that observed in Japan. After further analysis, bench testing, and inability to produce the condition on an actual vehicle, Toyota developed a tool that could quickly cycle the combination meter on an actual vehicle and cycle tested repeating the startup sequence thousands of times to identify if the overlapping of processes could occur. This occurred between November 2025 to April 2026 and the testing was able to reproduce the condition. In May 2026, Toyota analyzed the testing results and determined that the overlapping of certain processes during the meter startup sequence could occur on an actual vehicle and cause certain portions of the combination meter to become blank.

Based on this information, on May 21, 2026, Toyota determined that the subject vehicles identified in Section 3 contain combination meter software that may cause the meter display to not display certain areas of the meter display during meter start up, and this could occur prior to first sale. If this occurs, the blank portions of the combination meter may cause the vehicle to not display certain indicators or a warning message even if an underlying vehicle issue associated with the indicators or warning is present. As a result, the subject vehicles may not meet the requirements of FMVSS No. 101, paragraph S5.5.3-4. In addition, the subject Mirai vehicles may not meet FMVSS No. 305, paragraph S5.4.4.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota or Lexus dealer. The dealers will update the software of the combination meter, free of charge.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota or Lexus New Vehicle Limited Warranty (“Warranty”), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota’s Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by July 26, 2026. A copy of the draft owner notification will be submitted as soon as it is available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent on May 27, 2026. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer’s Campaign Number:

Interim / Remedy (Lexus): 26LB06 / 26LA06

Interim / Remedy (Toyota): 26TB10 / 26TA10