

26S36 Electronic Communication to Customers on May 21, 2026

Good [morning/afternoon],

RE: VIN XXXXXXXXXXXXXXXXXXXX

I am following up from my call to you on behalf of Ford Motor Company related to Safety Recall Program 26S36.

This is a proactive notice from Ford Motor Company. Ford has issued a safety recall for your Bronco Sport/Maverick vehicle. We are contacting you because we are instructing owners not to drive their vehicle. The front suspension lower ball joint may not have been installed correctly during assembly. If these components are not assembled properly, the ball joint could separate from the wheel knuckle, which may result in a loss of control while driving, increasing the risk of a crash. For your safety, we would like you to schedule a service visit as soon as possible with your preferred Ford dealership, to have your vehicle towed in for inspection and if necessary, repaired, at no cost to you. If your vehicle requires repair, Ford will also provide you with a rental vehicle until the repair is completed. At participating dealerships, a dealer technician will be sent to your location to perform the inspection.

We apologize for this situation and thank you for trusting us by purchasing a Ford (Bronco Sport/Maverick).

Sincerely,

Ford Representative