



Nissan North America, Inc.

One Nissan Way
Franklin, TN 37067

Mailing Address:
PO Box 685001
Franklin, TN 37068

May 21, 2026

Ms. Eileen Sullivan
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
Room W48-302
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Ms. Sullivan:

We are transmitting the enclosed Non-Compliance Information Report in accordance with 49 CFR Part 573. A voluntary recall campaign will be initiated, and your office provided with the notices.

Very truly,

A handwritten signature in black ink, appearing to read "Will Swindell".

Will Swindell
Manager,
Technical Compliance

Encl.

NONCOMPLIANCE INFORMATION REPORT

1. Manufacturer:

Nissan Mexicana, S.A. De C.V. Aguascalientes Plant

2. Vehicles Potentially Involved:

Certain Nissan Kicks vehicles manufactured at the Nissan Aguascalientes plant and during the production periods shown in the table below:

<u>Model Year/Model</u>	<u>Dates of Manufacture</u>	<u>Manufacturing Plant</u>
MY 2025-2026 Nissan Kicks	June 24, 2024 – January 09, 2026	Aguascalientes

This issue is specific to certain Nissan Kicks vehicles equipped with an affected Combination Meter Display Unit. Based on production records, the defect (described in Section 5 below) is unique to this model and dates of manufacture; no other Nissan or INFINITI vehicles are affected.

The name, description and part number(s) of the recalled component(s) are below.

<u>Part Name</u>	<u>Part Description</u>	<u>Part Number(s)</u>
Display Unit - Meter	Combination Meter Display – Kicks 2025	24809 7LG3A
Display Unit - Meter	Combination Meter Display – Kicks 2026	24809 7LX4A

The name and address of the Combination Meter supplier is:

Continental – Aumovio Periferico
Anillo Periferico Sur Manuel Gomez Morin #7999-D
Santa Maria Tequepexpan, C.P. 45604, San Pedro Tlaquepaque Jalisco, Mexico

Name: Marcelo Vieira (Project Manager)
Phone: +1 (248) 882-8460
Email: marcelo.vieira@aumovio.com

3. Total Number of Vehicles Potentially Involved:

Approximately 51,598 Model Year 2025-2026 Nissan Kicks vehicles.

<u>Model</u>	<u>Volume of Production</u>
Model Year 2025 Nissan Kicks	34,691

Model Year 2026 Nissan Kicks	16,907
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4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

0.15%

5. Description of the Noncompliance:

On affected Nissan Kicks vehicles, a software logic error within the Combination Meter (combi-meter) may cause a communication failure between the graphic controller and the automotive controller Integrated Circuits. As a result, during a cold start-up, the combi-meter could display a partial or fully blank screen. If this condition occurs, it will prevent the illumination of telltales and indicators and may not meet the requirements of S5.3.1 (b) of Federal Motor Vehicle Safety Standard (FMVSS) No. 101 "Controls and Displays". If the combi-meter display cannot show safety related telltales and indicators, the driver may unknowingly operate the vehicle in an unsafe condition, increasing the risk of a crash.

6. Basis for Determination of the Existence of a Noncompliance:

On February 4th, 2025, Nissan received a field report involving a MY2025 Nissan Kicks vehicle alleging the combi-meter display screen was blank at vehicle start up. Although the dealer was unable to duplicate the condition, Diagnostic Trouble Codes related to the combi-meter and CAN communication errors were stored. The combi-meter was replaced, and the incident part was collected for analysis.

March 2025 through May 2025 – The supplier conducted failure analysis on the returned parts to determine root cause. Initially, the supplier was unable to duplicate the subject condition and bench testing methods were developed to reproduce the concern. During this time, Nissan along with the supplier initiated a joint investigation and monitored field data in both the U.S. and Canadian markets. A total of twelve (12) additional combi-meter units were collected from the field following similar allegations of intermittent "blue" or full blank screen displays.

June 2025 through October 2025 – The supplier finalized bench testing parameters and testing initially found the subject condition was related to specific Integrated Circuit (IC) functionality. The supplier determined that an IC weakness required multiple thermal or power cycles to manifest, which may explain why the condition was not detected during end of line production testing. Further analysis indicated a potential malfunction within the integrated circuit may trigger an internal error flag. When the error flag is set, the software may enter a continuous loop without a recovery mechanism, resulting in a loss of communication between the graphic controller and automotive controller. The loss of communication may lead to a blank combi-meter display screen.

November 2025 through December 2025 – The supplier conducted countermeasure development. Results from bench testing were used to identify necessary software

modifications. Software validation testing was conducted across a temperature range of -40 degrees C to +80 degrees C and over 375 test hours to confirm the effectiveness of the software upgrade.

January 16, 2026 – The countermeasure software was implemented into production, and the clean point was established.

February 2026 through April 2026– Nissan conducted a horizontal confirmation audit to identify the scope of potentially affected vehicles, including other vehicle models and export markets. Concurrently, Nissan conducted an internal safety and compliance evaluation of the subject condition. Nissan identified certain FMVSS requirements related to illumination timing of telltale and warning indicators that may be impacted by this condition.

May 14, 2026 - Nissan decided to conduct a voluntary non-compliance recall on vehicles equipped with the subject combi-meter unit in the U.S. market.

Nissan has identified seven (7) technical reports and two hundred and five (205) warranty claims for this issue received between October 27, 2024, and April 14, 2026. Nissan is not aware of any reports of accidents or injuries related to this subject condition.

7. Description of Corrective Action:

Dealers will be notified on May 22, 2026. Owners of all potentially affected vehicles will be notified by first-class mail beginning on July 1, 2026. Dealers will be instructed to update the software on the vehicle's combi-meter via CONSULT 4. Repairs will be performed free of charge for parts and labor and may take up to a half (0.5) hour to complete.

Nissan will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.