TOYOTA

Toyota Motor North America, Inc.

Vehicle Safety & Compliance
Liaison Office
Mail Stop: W4-2D
6565 Headquarters Drive
Plano, TX 75024

March 18, 2026

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing Canada Inc. ["TMMC"]
1055 Fountain Street North, Cambridge, Ontario, Canada N3H 5K2

Toyota Motor Manufacturing, Indiana, Inc. ["TMMI"]
4000 Tulip Tree Drive, Princeton, IN 47670-4000

Affiliated U.S. Sales Company:

Toyota Motor North America, Inc. ["TMNA"]
6565 Headquarters Drive, Plano, TX 75024

Manufacturer of the Backup Camera:

Panasonic Automotive Systems Monterrey Mexico S.A. de C.V.
Av. Isidoro Sepúlveda Martínez 851, 66633 Cdad. Apodaca, N.L., Mexico
Phone: 52-81-8215-6500

Country of Origin: Mexico

2. Identification of Involved Vehicles and Affected Components:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Lexus / NX250	2022-2025	TMMC	March 11, 2022 through August 5, 2025
Lexus / NX350	2022-2025	TMMC	March 11, 2022 through August 6, 2025
Lexus / RX350	2023-2026	TMMC	October 31, 2022 through January 16, 2026
Lexus / TX350	2024-2026	TMMI	September 25, 2023 through February 17, 2026

Applicability	Part Number	Part Name	Component Description
Lexus / NX250, NX350	867B0-F6020 867B0-F6021	Camera Assy, Television, RR	Camera Assy, TV W/DY
Lexus / RX350	867B0-F6050 867B0-0E230		
Lexus / TX350	867B0-0E231 867B0-0E270		

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only affects conventional gas vehicles that are equipped with a specific multimedia system and a specific in-cabin USB charger. Hybrid models with these systems are not affected, as they will go to READY ON and be in EV mode before engine cranking, and a voltage drop does not occur when READY ON is engaged. Other Toyota and Lexus vehicles equipped with the same multimedia system are equipped with a different in-cabin USB charger, which will delay the voltage drop

and prevent the backup camera from experiencing a blank screen, or are equipped with a different multimedia system.

3. Total Number of Vehicles Potentially Involved:

NX250	: 25,529
NX350	: 43,744
RX350	: 71,084
TX350	: 3,843
Total	: 144,200

4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

100% of the involved vehicles contain a specific multimedia system, backup camera, and a specific in-cabin USB charger described in Section 5 below. Whether this issue, in each case, will cause the backup camera image to appear as a blank screen when the vehicle is placed in reverse depends on the conditions as described in Section 5.

5. Description of Noncompliance:

The subject vehicles are equipped with a specific multimedia system and a specific in-cabin USB charger. The multimedia system is designed to display the backup camera image when a vehicle is shifted into reverse. The USB charger does not contain a capacitor that can mitigate a voltage drop. If a vehicle is operating with the engine running and the ignition is cycled from OFF to ON within approximately eight seconds, the voltage drop that occurs at the start of engine cranking may interrupt the backup camera boot sequence. If this occurs, the backup camera image may appear as a blank screen when the transmission is placed into reverse, causing the vehicle to fail to meet the requirements of FMVSS No. 111, paragraph S6.2.1. As a result, the driver may not have the rearward visibility provided by the rearview camera system during a backing event, which increases the risk of a crash involving a person behind the vehicle.

6. Test Results and Other Information:

After receiving reports from the field about inoperative backup cameras, in March 2025 Toyota began bench testing to investigate the concern. Toyota could intermittently duplicate the condition in the bench testing. As the testing continued, Toyota identified that a voltage drop

during the boot sequences could interfere with backup camera operation in some multimedia systems.

In August 2025, Toyota continued bench testing to identify vehicle use conditions which could result in a voltage drop during the backup camera boot sequence. In September 2025, Toyota found that the voltage drop can occur at the start of engine cranking when a vehicle engine is running and the ignition is cycled from OFF to ON within approximately eight seconds. In October 2025, Toyota began vehicle testing to confirm vehicle use conditions which could result in the voltage drop condition and interrupt the backup camera boot sequence.

Through further vehicle testing beginning in January 2026, Toyota identified that the subject vehicles have in-cabin USB chargers designed differently from other models using the same multimedia system. This USB charger does not have a capacitor which can mitigate the effects of a voltage drop on backup camera operation under specific conditions.

On March 11, 2026, Toyota determined that, if a subject vehicle is operating with the engine running and the ignition is cycled from OFF to ON within approximately eight seconds, the voltage drop that occurs at the start of engine cranking may interrupt the backup camera boot sequence, causing the backup camera image to appear as a blank screen when the transmission is placed into reverse. This would cause the vehicle to not meet the requirements of FMVSS No. 111, paragraph S6.2.1.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified to return their vehicles to a Lexus dealer. The dealers will update the backup camera software or, if needed, replace the backup camera, free of charge.

Reimbursement Plan for pre-notification remedies
The owner's letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Lexus's General Reimbursement Plan.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by May 17, 2026. A copy of the draft owner notification will be submitted as soon as it is available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent on March 18, 2026. Copies of dealer

communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

Interim / Remedy: 26LB02 / 26LA02