



March 13<sup>th</sup>, 2026  
Safety Defect impacting your vehicles

Dear customer,

Nova Bus has determined on February 3<sup>rd</sup>, 2026, that a safety defect was present on vehicles equipped with Gemini Cantilever seats (recall 26V077).

The subject vehicles may have been manufactured with seat mounting rail incorrectly designed for cantilever transversal double seats with 2 attachment points. Under certain conditions, the seat mounting rail may crack and lead to the seat falling to the ground. A seat falling to the ground may increase the risk of injury.

You will receive an official Owner Notification Letter as per NHTSA's requirements, but due to the importance of this matter, Nova Bus Product Safety Committee decided to advise vehicles owners in advance.

To prevent any injuries to passengers, please inspect the seat mounting rail and seat attachment for each Gemini cantilever transversal double seats in your vehicles. If you notice damage, please condemn the seat and contact your Nova Bus service representative. The list of impacted vehicles is in annex.

Safety is important to us, and we apologize for any inconvenience this situation may cause. Thank you for your attention to this important matter and we look forward to remedying your vehicle. If you have any questions, please contact your customer support manager

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**ANNEX – LIST OF IMPACTED VEHICLES**

CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY...)		QTY
		FROM	TO	FROM	TO	
[REDACTED]	LB76	[REDACTED]				1
	LB77	[REDACTED]				9

CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY...)		QTY
		FROM	TO	FROM	TO	
[REDACTED]	L733	[REDACTED]				2
	L811	[REDACTED]				48
	L837	[REDACTED]				50
	L847	[REDACTED]				50
	L848	[REDACTED]				50
	L849	[REDACTED]				50
	L850	[REDACTED]				50
	L943	[REDACTED]				125
	LB58	[REDACTED]				25

CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY...)		QTY
		FROM	TO	FROM	TO	
[REDACTED]	LC33	[REDACTED]				1
	LC34	[REDACTED]				15