

H570/H571/H572 - HIGH VOLTAGE BATTERY PACK ASSEMBLY THERMAL OVERLOAD



SAFETY RECALL

AFFECTED MODELS	19-21MY I-PACE
VOLUME AFFECTED	2278 USA 448 CAN
REPAIR	Since the installation of protective software under safety recalls H441, H459 or H471, field evidence has shown that there remains a risk of thermal overload in vehicles with battery packs manufactured up to the end of 2021 model year. The H570 and H571 Recall remedy will apply a software update as an interim containment that will restrict EV battery charging to a max of 90%. H572 recall will be for a permanent corrective action that has not yet been determined.
REPAIR TIME	0.3 hr + DIDO
CAMPAIGN LAUNCH	Retailers were notified via admin bulletins on February 19, 2026 Software availability and interim recall repair publication timing: H570 - Launched March 6th, 2026 (19-20MY) US and Canada H571 – For Waymo US only launched March 6th, 2026. H571- Canada only – July 2026 H572 – TBC. The permanent corrective action is yet to be determined
NOTES	Retailers are to complete the interim repair on all vehicles in their inventory before sale and customer vehicles at the next service appointment. Until the interim recall remedy has been completed, retailers and clients should park vehicles away from structures and where possible vehicles should be charged outside to a maximum charge level of 90%. Clients will be notified by mail on or before April 3rd, 2026