IMPORTANT SAFETY RECALL

1**1**1**********SINGLE-PIECE 48233

JOHN DOE
12345 YOUR STREET
HOMETOWN, MI 98765-4321

AFDDFFDTFFFTT (barcode)

<MONTH YEAR>

This notice applies to your vehicle: <MODELYEAR> <BRAND> <MODEL><VIN>

NHTSA: 26V630

Volkswagen Recall: 93EX – High-Voltage (HV) Battery Cell Modules - Affix Charge Limit Warning Labels - INTERIM Risk Reduction & High-Voltage (HV) Battery Inspection

INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE

A recall repair is not yet available

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2026 model year Volkswagen vehicles. Our records show that you are the owner of a vehicle affected by this action.

About this recall

In certain high-voltage batteries within the affected vehicle population, specific charging conditions combined with a battery state of charge above 80% may lead to thermal propagation within the high-voltage battery. If thermal propagation occurs, it may result in a vehicle fire and increase the risk of injury or property damage.

Important! Precautions to Take Now:

Do not charge your vehicle's high-voltage battery above 80% state of charge.

This setting can be found in the charging section in your vehicle's infotainment system and also in the Battery Settings section in the myVW app. To help remind you of this important precaution, two (2) warning labels are enclosed with this letter.

Affix to the instrument panel as shown:



Affix near the vehicle charging port as shown:



Volkswagen of America, Inc., P.O. Box 217022, Auburn Hills, MI 48321-7022

If you should have any questions about this communication, please reach out to us using your preferred method of communication at www.vw.com/contact or by calling us at 800-893-5298. If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-888-275-9171); or go to http://www.safercar.gov.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit www.vw.com/lookup and enter your Vehicle Identification Number (VIN) into the Recalls and Service Campaign Lookup tool.

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or no longer own the vehicle identified in this letter, please let us know so we can update our records.

IMPORTANT SAFETY RECALL

Please ensure that the warning labels are clearly visible and permanently affixed. Do not remove the labels. If you prefer to have your authorized Volkswagen dealer affix these labels, they will do so at no cost to you.

Additionally, as an interim measure before the final recall remedy becomes available, your authorized Volkswagen dealer will perform a recall-specific high-voltage (HV) battery inspection at no cost to you. The inspection will take approximately one hour and does not complete or close the recall. This inspection is not an evaluation of overall battery health. Its purpose is to identify vehicles that may be more likely to exhibit the recall condition.

- After the inspection, you will be advised if continuing to limit the battery to an 80% state of charge remains necessary until a recall remedy becomes available.
- Volkswagen previously contacted customers via e-mail and the myVW app (if applicable) regarding a temporary 80% maximum charge setting going into effect on or about October 27, 2026. If this change was made for your vehicle, the limit will be removed approximately 3 to 4 weeks after your dealer has inspected your vehicle and verified that the charging limit no longer applies.

Please contact your authorized Volkswagen dealer to schedule this inspection without delay.

As a reminder, your vehicle Owner's Manual contains important information regarding safe vehicle charging practices. We encourage anyone who operates the vehicle to review these instructions and become familiar with proper charging procedures. If you have any concerns about your vehicle, please contact an authorized Volkswagen dealer as soon as possible to schedule an inspection.

Your safety, and the safety of your passengers, remains our highest priority. We are working diligently to make a recall remedy available as quickly as possible. Once the remedy is available, you will receive an additional notification with instructions on how to schedule the repair with an authorized Volkswagen dealer. The recall repair will be performed free of charge.

Volkswagen Customer Protection

Enclosures

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