Daimler Truck
North America LLC

Daimler Truck North America LLC
Warranty Campaigns Department
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s), see enclosed VIN list.

October 2026
F1038
NHTSA #26V-546
Interim Notice

Subject: Interior Header Reinforcements

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses, has decided that certain Thomas Built Buses Saf-T-Liner HDX2 and Saf-T-Liner EFX2 vehicles fail to conform to Federal Motor Vehicle Safety Standards No. 210 "Seat Belt Assembly Anchorages", and/or FMVSS 221"School Bus Body Joint Strength". See below for additional details:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
Thomas Built Buses	SAF-T-LINER EFX2	2027	2027	01/14/2026	06/05/2026
Thomas Built Buses	SAF-T-LINER HDX2	2027	2027	01/03/2026	06/10/2026

The vehicles may not have been manufactured with interior header connector plates which reinforce the driver's seat belt upper anchorage and the interior body joint seam. A seat belt anchor without the interior header connector plate, may fail to properly restrain the driver, and insufficient joint strength may not adequately protect passengers, increasing the risk of injury in a crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of this Recall to correct the issue noted above. Daimler Truck is currently validating the final repair and securing replacement parts. **There is no action for you to take at this time**.

A second notice will inform you when the final, **free remedy** is available. **When you receive the second notice**, please contact your authorized Daimler Truck North America dealer to schedule the repair for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7 a.m. to 4 p.m. Pacific Time, Monday through Friday, e-mail address: dtna-war-campaigns@daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If your manufacturer, distributor, or dealer fails to remedy the defect or noncompliance without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to http://www.nhtsa.gov.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Truck North America LLC dealer.

Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter.