IMPORTANT SAFETY RECALL

MACK RECALL # SC0498

NHTSA RECALL # 26V515

INTERIM NOTIFICATION

This Notice applies to your vehicle, see enclosed "Notice of Vehicle Recall."

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that certain 2027 Anthem (4) and Pioneer (4), manufactured from 2026-04-27 to 2026-06-19 fail to conform to Federal Motor Vehicle Safety Standard No 108, "Lamps, Reflective Devices, and Associated Equipment."

The purpose of this letter is to explain what the recall is about and to keep you informed of Mack's implementation plan. We are currently working to secure parts to implement the Safety Recall remedy. We will send you another notification when the remedy is available.

SAFETY DEFECT	Certain Mack Anthem (4) and Pioneer (4) may be equipped with roof marker lights that may not have appropriate connector housing lengths. This can result in the center marker lamp connection failing and the light not illuminating.
SAFETY RISK	A marker lamp not illuminating may reduce visibility and increase the risk of a crash.
WHAT SHOULD YOU DO IN THE INTERIM	We appreciate your patience while we work to secure parts for the recall.
PRECAUTIONS YOU CAN TAKE	There are no precautions you can take other than having your vehicle repaired by a Mack Service Center. When the remedy is released, vehicles will be recalled, and the center roof marker lamp will be replaced at no cost to you.
TIME REQUIRED FOR THE REPAIR	The time required to repair your vehicle is approximately 0.5 hour(s).
WHAT YOU SHOULD DO	When you receive notification that parts are available, you should contact the nearest Mack Parts and Service Center and make an appointment. You can locate the closest Mack Parts and Service Center by going online to https://www.macktrucks.com and selecting "Find My Dealer" or by calling our toll-free number: (800) 866-1177.

NOTICE REGARDING LEASED VEHICLES

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

OWNER RECALL RESPONSE CARD

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

ASSISTANCE/ COMPLAINTS:

If your vehicle has not been repaired within a reasonable time after delivering it to a Mack Parts and Service Center, please contact:

Mack Trucks, Inc.
North American Certification and Compliance
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov if you believe that Mack has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

PRE-NOTIFICATION REMEDIES:

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. To qualify, repairs must have been completed between 2025-08-04 and 2026-10-19.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.