



A Shyft Group Brand

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UTILIMASTER.COM

July 15, 2026

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IMPORTANT SAFETY RECALL – 26V-440

This notice applies to the vehicle identification number in the label below.

SEE ATTACHED VIN LIST

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. The Shyft Group, Inc. has decided a defect which relates to motor vehicle safety exists in certain 2016, 2019, and 2021 model year Velocity model vehicles.

What is the Defect?

Water can leak into the sealed auxiliary strobe lights enclosure shorting the internal electronics of the light.

What is the Safety Risk?

A short in the light assembly increases the risk of a thermal event and fire to the unit and other materials in the area.

What is the Warning?

A thermal event or fire could occur without warning.

What is the Remedy?

At this time, the remedy is not yet known. However, Shyft is advising to remove the control module for the auxiliary strobe lamps until a permanent solution can be identified. The estimated time to remove the control module is expected to take 0.50 hours. A second notice will be sent to you once the free remedy is available.

What You Should Do:

Call Utilimaster at 800-237-7806 or email your company name, shipping address and the VIN of the affected unit(s) to FVSWarranty@utilimaster.com to coordinate having our technician(s) complete the work at no charge to you.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster Customer Care Center at 800-237-7806.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 800-237-7806. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your vehicle is of the utmost concern to us.

Sincerely,

The Utilimaster Compliance Team