

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s), see enclosed VIN list.

August 2026

F1035

NHTSA #26V408 (Non-School Bus)

Interim

Subject: SAF-T-LINER Entrance Door Switch

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses, has decided that a defect, which relates to motor vehicle safety, exists in certain 2026-2027 Thomas Built Buses SAF-T-LINER HDX2 vehicles. See below for additional details:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
Thomas Built Buses	SAF-T-LINER HDX2	2026	2027	July 10, 2025	November 21, 2025

The vehicles have a driver-operated entrance door switch and a timer relay used to prevent battery drain from the solenoid. An incompatibility between certain door electronic components could prevent the door from responding to the operator's input via the door switch. A door that fails to open or close increases the risk of injury to occupants.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of this Recall to correct the issue noted above. Daimler Truck is currently validating the final repair and securing replacement parts. **There is no action for you to take at this time.**

A second notice will inform you when the final, **free remedy** is available. **When you receive the second notice**, please contact your authorized Daimler Truck North America dealer to schedule the repair for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7 a.m. to 4 p.m. Pacific Time, Monday through Friday, e-mail address: dtna-war-campaigns@daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If your manufacturer, distributor, or dealer fails to remedy the defect or noncompliance without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

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