Storyteller Overland, LLC
Customer Service Department
428 Industrial Lane
Birmingham, AL 35211

August 2026

* * * IMPORTANT SAFETY RECALL * * *
(INTERIM NOTICE)

This notice applies to your vehicle,
a Storyteller Overland GXV HILT, with the VIN shown below.

NHTSA Recall: 26V-392
Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Storyteller Overland, LLC has decided that a safety defect which relates to motor vehicle safety exists in certain 2024-2026 Storyteller GXV HILT vehicles, including the VIN shown above.

We apologize for any inconvenience and want to assure you that, with your assistance, we will correct this. Our commitment, along with your dealers, is to provide you with the highest level of customer service.

INTERIM NOTICE: The purpose of this letter is to explain the issue and to keep you informed of our progress. We are currently working with our supply chain to expedite parts for the remedy. **We will send you a second notice once the remedy is available.**

OWNERS MAY CONTINUE TO USE YOUR VEHICLE. HOWEVER, OUT OF CAUTION, PLEASE INSPECT THE SECONDARY ALTERNATOR PULLEY FOR SIGNS OF WEAR AND/OR MISALIGNMENT BEFORE EACH DRIVE UNTIL THE RECALL REPAIR HAS BEEN COMPLETED.

What is the issue? Storyteller Overland is recalling certain 2024-2026 Storyteller GXV HILT vehicles. Storyteller GXV HILT vehicles may experience a secondary alternator pulley failure that could result in the loss of power brakes and power steering.

When will the remedy be available? We expect the remedy to be available in approximately 60 days. You do not need to do anything further at this time beyond the interim check described above — we will contact you directly once the remedy is available.

What is the risk? If your Storyteller GXV HILT loses power brakes and power steering, it increases the risk of a vehicle crash.

What should you do? You can continue to use your vehicle, HOWEVER, OUT OF CAUTION, PLEASE INSPECT THE SECONDARY ALTERNATOR PULLEY FOR SIGNS OF WEAR OR LOOSE PARTS BEFORE EACH DRIVE UNTIL THE RECALL REPAIR HAS BEEN COMPLETED. If you have any questions regarding this notice, we recommend you contact Storyteller Overland's Customer Service team at 888-999-7442.

What if you have already paid for this repair? If you have already paid for these repairs, please contact Storyteller Overland at service@storytelleroverlandcom with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frame or eligibility restrictions to get reimbursed for this repair.

What if you no longer own this vehicle? You received this notice because government regulations require that we send notifications to the last known owner of record. If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Can we assist further? If you are having difficulties getting your vehicle repaired promptly and without charge, please contact us directly for assistance at 888-999-7442.

If an authorized Storyteller Overland dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171); or go to https://www.safercar.gov.

Thank you for your attention to this important matter.

Storyteller Overland Customer Service Department