



IMPORTANT SAFETY RECALL

May 2026

This notice applies to your vehicle, **VIN:** _____.

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Isuzu Motors Limited, the manufacturer of these vehicles, has decided that a defect which relates to motor vehicle safety exists in certain 2025 – 2026 Chevrolet 4500HD and 2025 – 2027 Chevrolet 4500XD, 5500XD Low Cab Forward vehicles equipped with diesel engines. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall N262555280.

Why is your vehicle being recalled?

In the affected vehicles, if either the cab or chassis harnesses are damaged, the engine may stall, an electronic parking brake malfunction may occur, the tail lamps may not illuminate, the Supplemental Restraint System (SRS) warning lamps may illuminate, transmission shifting issues may occur, and the combination switch may malfunction; any damage to 12V circuits may also lead to melting and charring of the chassis harness, increasing the risk of a crash and/or fire.

What will we do?

Parts to repair your vehicle are not currently available, but when parts are available, your GM dealer will reroute and secure the cab and chassis harnesses, free of charge.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your GM dealer to have your vehicle serviced. You can also check the status of this recall at: <https://experience.gm.com/ownercenter/recalls>.

Do you have questions?

For more information about your vehicle, or if you have questions or concerns that your dealer is unable to resolve, please visit gm.com/service. You can also use your preferred voice assistant (for example, "Please go to GM.com"), or call the Buick, Chevrolet or GMC Customer Assistance Center at 1-866-467-9700. For Cadillac, please call 1-800-333-4223.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by

dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If your dealer fails or is unable to remedy this recall without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.888.275.9171), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 26V210.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina Carto
Vice President
Global Vehicle Safety and Systems

GM Recall: N262555280