

# IMPORTANT SAFETY RECALL

April 14, 2026

GILLIG Campaign ID Number: 26V-144

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

*This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.*

*GILLIG has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 to 2026 Low-Floor hybrid transit buses manufactured between 10/13/2023 and 02/15/2026 and may be affected by a safety defect caused by a defective High-Voltage cable produced by a specific supplier.*

**What The Issue Is:**

*GILLIG has determined that the high-Voltage cable connecting the roof-mounted inverter to the drive unit installed on the chassis of a population of GILLIG Low-Floor hybrid buses, contains a splice connection that reduces the amp capacity rating of the high-voltage cable below the design requirements. In certain operating conditions requiring high current demand, if there is insufficient amp capacity, the high-voltage cable may overheat and compromise the high-voltage isolation of the cable. This condition may increase the risk of vehicle fire. As a result, GILLIG has decided to initiate a safety recall campaign for the vehicle population that may be affected by the issue.*

**What We Are Asking  
You To Do:**

- 1. Review the enclosed VIN list to identify the buses affected by this recall.*
- 2. Contact GILLIG customer service [gillig-service@gillig.com](mailto:gillig-service@gillig.com) to schedule the interim repair of the vehicles affected.*
- 3. After the interim repair procedure is completed, be aware that a future notification will be sent to you as soon as the final remedy will be available, along with further details on how to permanently repair your vehicles.*

**What GILLIG Will Do  
For You:**

- 1. GILLIG will immediately deploy an interim corrective action consisting of software reprogramming that will derate the hybrid powertrain to restrict the current demand of the electric drive below the maximum limit allowed by the existing cable design.**
- 2. GILLIG will either directly or through a Allison Transmission representative, reprogram your affected vehicles with the new software.**
- 3. GILLIG will send you a second notification as soon as the final corrective action becomes available.**
- 4. The final corrective action will consist of a newly designed High-Voltage cable that will meet the full capacity demand of the application and a software reprogram that will restore the powertrain to its full operating power.**

**Any questions regarding this information should be directed to [gillig-service@gillig.com](mailto:gillig-service@gillig.com).**

**If, after having attempted to take advantage of this recall, you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.**

**Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days.**

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***All vehicles affected by this recall will be repaired at no cost to the customer, under the terms of Gillig's manufacturer warranty.***

**WHAT IF YOU NO LONGER OWN THE VEHICLE?**

***If you no longer own the vehicle, please complete the attached Change of Ownership card and email it to [gillig-service@gillig.com](mailto:gillig-service@gillig.com)***

***We regret any inconvenience that this situation may cause you. GILLIG wants to assure you that we are concerned about customer safety and your continued satisfaction with our products***

***Sincerely,***

**GILLIG, LLC**

***Victor Doran***  
***Executive Director, Quality & Service***

**CC: Kurt Vorsatz, V.P., Engineering, GILLIG LLC**  
**Marco Genova, Product Safety & Compliance, GILLIG LLC**

## **Change of Ownership/Address correction**

***If you do not own the vehicle shown in this notice, please fill in the following information as applicable:***

**Vehicle sold/transferred/traded**

**Vehicle scrapped/total loss**

**Never owned this vehicle**

**Other**

***If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space below.***

**Name**

**Address**

**City**

**State**

**ZIP**