



Interim Notice IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE – SEE VIN IN APPENDIX A
NHTSA RECALL NO. 26V077

Mr. Customer
Transit Bus Agency
260 Banker Road
Plattsburgh, NY, USA 12901

2026/04/10

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Nova Bus (US) Inc. has decided that a defect which relates to motor vehicle safety exists in certain Nova Bus models LFS model years 2013 to 2019 and LFS Artic model years 2019 to 2020 vehicles manufactured from 2013/11/13 to 2019/12/11 with a configuration of double transversal seats.

SAFETY DEFECT AND RISK

The subject vehicles may have been manufactured with seat mounting rails incorrectly designed for cantilever transversal double seats with two attachment points. Under certain conditions, the seat mounting rail may crack and lead to the seat falling to the ground. A seat falling to the ground may increase the risk of injury.

CORRECTIVE MEASURE

The service document explaining the measures to be taken to remedy the affected vehicles will be published on Nova Bus web site <https://us.novabus.com/customer-portal/>. However, the corrective measure is not yet finalized. We will notify you again when the remedy is ready. The necessary replacement parts will be available via the Nova Bus Parts distribution network. Nova Bus (US) Inc. will cover the parts and labor costs of the repair according to the warranty claim policies in effect. **Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.** If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

COMPLAINTS

After contacting your customer support manager, if you are still not able to have the Safety-Related Defect remedied without charge and within reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Safety is important to us, and we apologize for any inconvenience this situation may cause. Thank you for your attention to this important matter and we look forward to remedying your vehicle. If you have any questions regarding this Safety-Related Defect notification, please contact your customer support manager.

Sincerely,

Nova Bus Service Team

APPENDIX A

Make	Model	Model Year	VIN
Nova Bus			
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