



VW Help Center

Safety Recall 93EX FAQs

▼ Which vehicles are affected?

Certain model year 2023-2026 Volkswagen ID.4 vehicles are affected by this recall. If your vehicle is included, Volkswagen will notify you by mail and the recall will appear in Volkswagen's [recall lookup system](#).

▼ Is my vehicle safe to drive?

At this time, Volkswagen has not instructed owners to stop driving their vehicles. However, as a precaution, owners should avoid charging the high-voltage battery above 80% until a permanent remedy becomes available.

▼ What precautions should I take until the remedy is available?

As an interim safety measure, Volkswagen recommends:

- Limiting battery charging to a maximum of 80%.
- Following any instructions provided in your owner notification.

▼ What is the remedy?

Volkswagen is currently investigating the root cause and developing a permanent remedy. A final remedy has not yet been identified.

▼ When will the remedy be available?

Volkswagen is actively working to identify and validate a permanent solution and will notify affected owners once one is available. You will be notified via first class mail once the interim or remedy is available.

▼ Will limiting the battery to 80% affect vehicle range?

Limiting charging to 80% may reduce the maximum driving range available between charges. This is a temporary precaution intended to reduce risk until a permanent remedy becomes available.

▼ Do I need to pay for the recall repair?

No. Recall repairs are performed at no cost to affected owners when the remedy becomes available.

▼ What if my vehicle displays a warning light or experiences a problem?

If you experience any warning lights, charging concerns, reduced vehicle performance, or other vehicle-related issues, please contact an authorized Volkswagen dealer as soon as possible for diagnosis. Visit [Find a Volkswagen Dealer](#) to look up dealers in your area.

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♥ Yes

✕ No