



Dear Kia Telluride Hybrid Customer,

In the interest of the safety of you and your passengers, Kia has issued a safety recall regarding the power 2nd-row seats in your vehicle. The power 2nd-row seats in your 2027 MY Telluride Hybrid (HEV) SX Prestige or Hybrid (HEV) X-Line SX Prestige, which have an automatic power-folding (stow) and “one-touch” tilt-and-slide (walk-in) feature, may not detect occupants or objects and may continue to move if these features are used while an occupant is in the seat or is entering/exiting the rear of the vehicle. If the seat does not detect an occupant, the risk of injury may increase.

The recall remedy is not yet available. While Kia is working to develop the recall remedy, **vehicle owners are advised to use CAUTION when operating the power 2nd-row seats, ensuring occupants, especially children, are not in the rear seats or near the rear seating area during operation.** Kia advises that children occupying the 2nd row should be supervised at all times. Occupants should also avoid inadvertently pressing the power 2nd-row one-touch tilt and slide (walk-in feature) button during vehicle entry or exit.

You will soon be notified by first-class mail when the remedy becomes available. It will be provided free of charge at no cost to owners. Kia appreciates your patience as we develop a remedy to correct this safety concern. Kia will reimburse owners for qualifying out of pocket expenses related to this safety recall.

We apologize for any inconvenience and appreciate your prompt attention to this matter. Should you have questions concerning this issue, please do not hesitate to contact Kia Customer Care at 1-800-333-4542.



Owners.Kia

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