

Critical Safety Advisory: Immediate Action Required



Dear Valued Customer,

Winnebago has decided that a potential safety risk exists in certain Winnebago vehicles equipped with ThermaHeat heating pads. Continued use of the heating pads in your vehicle may result in overheating or fire, increasing the risk of injury or property damage. Effective immediately, you must discontinue the use of these heating pads.

DO NOT operate the heating pads and ensure they are turned **OFF until further notice.**

To reduce the risk of fire and property damage, take the following mandatory actions **immediately**:

- 1. Manually switch the physical power button to **OFF** or toggle the heating pads to **OFF** in your WinnConnect Screen. DO NOT attempt to turn these heating pads back on.**
- 2. Look for an upcoming Recall announcement with further instructions coming soon.**

Failure to comply with these directions may result in property damage or personal injury. We are treating this issue with the highest priority and will provide additional updates shortly.

To prevent damage to your vehicle's water tanks that may be affected by turning off these heating pads, please empty the grey and black water tanks if your vehicle is exposed to temperatures **below 40 degrees Fahrenheit**.

It is crucial that you DO NOT attempt to turn these heating pads back on.

This advisory applies to the following vehicles:

2024 – 2026 Winnebago Navion	2024 – 2026 Winnebago Minnie Winnie
2024 – 2026 Winnebago View	2024 – 2026 Winnebago Spirit
2024 – 2026 Winnebago Travato	

Should you have any questions, feel free to contact our Customer Care at customercare@wgo.net or by telephone at (641) 585-6939.

We sincerely apologize for any inconvenience this situation may cause and greatly value your understanding and cooperation as we address this matter effectively.

Sincerely,
Winnebago Motorhomes

