

2025–2026 Chrysler Pacifica & Voyager Side Entry — Front Seat Harness Wall Connector Spring Inspection and Repair

Version B

Applicability

Year	Make	Models	Entry Style	Conversion Codes	Manufacture Date Range
2025–2026	Chrysler	Pacifica, Voyager	Side Entry	XT, XI, E2, I4, I3 (excludes CV)	5/7/26 — 5/22/26

IMPORTANT: This procedure does **NOT** apply to CV conversions.

Concern: Affected vehicles were manufactured with an incorrect spring inside the wall connector for the front seat harness, on both driver and passenger sides. This procedure provides the inspection criteria to confirm whether repair is required, and the replacement procedure if it is.

Tools and Materials Required

- 10mm wrench or socket and ratchet (for battery disconnect)
- Small flat-head screwdriver (for depressing release tabs)
- Green paint marker or approved equivalent

Safety Warnings and Precautions

WARNING: Park the vehicle and turn the ignition OFF before disconnecting the seat harness or performing any inspection. Failure to do so may result in serious bodily injury and/or property damage.

WARNING: Disconnect the vehicle battery before performing the repair phase. Failure to do so may result in electrical short, airbag deployment, module damage, or serious bodily injury.

WARNING: Seat attachments must be fully latched in the floor strikers before occupying seats or operating the vehicle.

IMPORTANT: Driver and passenger side front seats are not interchangeable.

NOTE: The pressure from the spring will help push the plate past the release tabs once the tabs are depressed. Maintain control of the plate during removal.

Phase 1 — Inspection

Perform the inspection on **both driver and passenger side** front seat harness wall connectors.

Step 1: Prepare the Vehicle for Inspection

- a. Park the vehicle on a level surface.
- b. Turn the ignition OFF and remove the key.

WARNING: The ignition must be OFF before the seat harness is disconnected.

Step 2: Access the Wall Connector

- a. If required for visual access, disconnect the front seat wiring harness from the B-pillar wall connector receptacle.

NOTE: When seats are removed, connect the seat electrical harness plug to the storage receptacle provided in the seat base to avoid damaging the harness or plug.

Step 3: Inspect for Exclusion Markings

Inspect the wall connector for **either** of the following exclusion conditions. If either is present, **repair is NOT required** for that connector.

Exclusion Criterion A — Burndy-Marked Plate

- Look at the plate inside the wall connector.
- If the plate is stamped/marked "**Burndy**," the correct spring is already installed. **No repair required.**



Exclusion Criterion B — Green Paint Mark

- Look for a **green paint mark on top of the connector AND inside on the plate.**
- If both green paint marks are present, the connector has already been inspected/repaired. **No repair required.**



Step 4: Determine Inspection Outcome

Finding	Action
Burndy on inner plate	No repair required — reconnect harness, document inspection
Green paint mark on top of connector AND on inner plate	No repair required — reconnect harness, document inspection
Neither marking present	Proceed to Phase 2 — Repair

Step 5: Repeat for Opposite Side

Repeat Steps 2–4 for the opposite-side front seat harness wall connector.

Phase 2 — Repair

Perform Phase 2 only on wall connectors that **failed** the Phase 1 inspection (no Burndy marking and no green paint mark).

Step 1: Disconnect the Battery

a. Using a 10mm wrench or socket and ratchet, disconnect the vehicle battery per the OE service manual.

WARNING: The battery must be disconnected before removing seats or working on the wall connector.



Step 2: Remove the Front Seat(s)

a. Remove the affected front seat(s) following the Chrysler Pacifica & Voyager front seat removal procedure.

NOTE: When seats are removed, connect the seat electrical harness plug to the storage receptacle provided in the seat base to avoid damaging the harness or plug.

Step 3: Release the Plate from the Wall Connector

- a. Locate the **three (3) release tabs** on the wall connector.
- b. Using a small flat-head screwdriver, depress all three release tabs.
- c. Allow the spring pressure to push the plate past the release tabs.
- d. Remove the plate from the wall connector.

NOTE: The spring pressure assists with plate removal once all three tabs are depressed.



Step 4: Remove the Old Spring

- a. With the plate removed, locate the spring.
- b. Turn the spring **counterclockwise** until it disengages.
- c. Remove and **discard** the old spring.

IMPORTANT: Do not reuse the old spring. Discard it to prevent accidental reinstallation.



Step 5: Install the New Spring

- a. Position the new spring in the wall connector.
- b. **Push the new spring straight in** until fully seated.

Part Number: [MISSING: Replacement spring part number — verify before publishing]



Step 6: Reinstall the Plate

- a. Align the **tab at the top of the plate** with the corresponding feature on the wall connector.
- b. Press the plate straight in until **all release tabs are fully seated**.

Verification: Confirm all three release tabs are engaged and the plate is flush with the wall connector.



Step 7: Mark the Repaired Connector

- a. Using a **green paint marker or approved equivalent**, mark the **face of the connector**.
- b. Also mark the **top of the connector**.

NOTE: These green paint marks serve as the future inspection exclusion indicator (Phase 1, Criterion B).



Step 8: Repeat for Opposite Side (if applicable)

If the opposite-side connector also failed inspection, repeat Steps 3–7 on that side.

Step 9: Reinstall the Seat(s)

- Reinstall the front seat(s) per the Chrysler Pacifica & Voyager front seat installation procedure.
- Reconnect the seat electrical harness to the B-pillar wall connector receptacle.

Verification: Lift the seat to ensure the floor strikers are locked in the seat attachments.

Step 10: Reconnect the Battery

- Using a 10mm wrench or socket and ratchet, reconnect the vehicle battery per the OE service manual.
- Perform any OE-required relearn procedures.

Final Verification

- ☐ Phase 1 inspection completed on both driver and passenger sides
- ☐ Repair performed on all connectors that failed inspection
- ☐ All three release tabs fully seated on each repaired connector
- ☐ Green paint mark applied to face AND top of each repaired connector
- ☐ Seat electrical harnesses reconnected to B-pillar receptacles

- ☐ Both front seats reinstalled and floor strikers locked
- ☐ Battery reconnected and OE relearns completed
- ☐ No loose fasteners or tools left in the vehicle

Related Resources

- [Chrysler Pacifica & Voyager - Front Seat Removal & Installation](#)
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Tools and materials updated, and references to the 10mm and flat-head screwdriver added inline at the relevant repair steps. Still outstanding for publish: manufacture date range, replacement spring part number, and green paint marker spec. Let me know when you have those or want any other changes.