

Technical Instructions

Safety Recall SR-26-02-0

Rearview Image Does Not Display

Model: Gravity

Year: 2025-2026

Region: North America

Rev 1

Release Date: 1/16/2026

Safety Recall

Safety Recall Number: SR-26-02-0	Date: 1/16/2025
Model: Gravity	Year: 2025-2026
Title: Rearview Image Does Not Display	Region: North America
Vehicle Type: Multi Passenger	System: ADAS
Mobile Capable: Yes	

Concern

VIN has open Safety Recall – SR-26-02-0

Correction

Update to the most current software version – (Minimum version 3.3.20)

Parts Information

N/A

Tooling Information

N/A

Warranty Information

To ensure that all vehicle repairs are claimed correctly, reference the following when creating work orders for this Safety Recall:

Job Code: SR-26-02-0

<p>Pay Type</p> <p>Pre-Delivery Vehicles: Rectify</p> <p>Post-Delivery Vehicles: Campaign</p>
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Defect Code: Campaign

Causal Part Number

Part Number	Part Description
P21-K2C000	Unified Cockpit Controller (CCC)

Labor Operation Codes

Labor Op Code	Description	Action	FRT
96.2602G01	SR-26-02-0 – Current vehicle software version is at or above the required version of 3.3.20	Inspect	0.01
96.2602G02	SR-26-02-0 – Update vehicle to most current software version 3.3.20 or greater	SW Update	0.1

Technical Instructions

1. Verify the vehicle software version and ensure it meets or exceeds the **minimum required version of 3.3.20**.
2. If the installed software version is **at or above** the specified minimum, the Safety Recall procedure is complete.
3. If the installed software version is **below** the required version, proceed with the Update Vehicle Software section.

Update Vehicle Software

1. Update the vehicle to **3.3.20 or greater**.
2. Check and clear diagnostic trouble codes (DTCs).
3. Safety Recall is complete.