



July 23, 2026

'owner'

'address1'

'city', 'state' 'zip'

IMPORTANT SAFETY RECALL

NHTSA Recall No. 26V-006

This notice applies to your vehicle

Dear Terex Equipment Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR NOTICE

Terex South Dakota, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 model: TL41, 48, 50, 55, 60, HR40, 46, TL40M, and SCM55 units produced from January 2025 to September 2025.

Upper Control Valve assemblies 462052, 481326, 485616, and 486437 may have been assembled with No Relief (NR) plugs in the enable section of the upper control valve. The plug in the enable section work port cavity should be a standard SAE O-ring plug to allow oil flow into the return passage when the single stick enable is not engaged. The NR plugs will cause flow across the lower relief valve if upper controls are selected and the enable functions are not operated. It will also hold the engine speed on high throttle if demand throttle is installed. **Continued use will increase the oil temperature and may cause burns, increasing the risk of injury.**

WHAT TEREX WILL DO

Locate your nearest Terex Utilities Service Center by visiting our website at www.terexutilities.com and select the Service tab. To schedule repairs with Terex Utilities Field Service, call 1-844-837-3948. The Terex Utilities Warranty Department can also be reached at 1-844-837-3948 or by email at utilities.warranty@terex.com. Repairs can also be coordinated through our Dealer Service network as noted on the map included with this mailing at no cost to the owner. The remedy is to inspect and replace the plugs in the control valve as necessary, free of charge. Then remedy should take approximately one hour and/or 60 minutes to complete.

WHAT THE OWNER MUST DO

Inspect the upper control valve enable section as instructed in the bulletin to determine if NR plugs are installed in the enable section.

CONTINUED USE

Based on the inspections determine if the repair is needed. If the repair is needed do not use the machine until Z1765 repair is performed. If the repair is not needed continue to use the machine. Always follow inspection and maintenance requirements as specified in the manuals.

If you have any questions you can find your nearest dealer at this web site;
<http://www.terex.com/utilities/en/products/dealer-locator/index.htm>.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days of scheduled appointment, we recommend you contact Terex Utilities Warranty department by calling 1-844-837-3948.

Terex South Dakota, Inc.
3140 15th Ave SE
Watertown, SD 57201 USA
1-844-837-3948 • Fax 1-605-882-1842

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, West Building,
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171; or go to <http://www.safercar.gov>.)

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Utilities at the above contact information.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-844-837-3948 or send the serial number and new owner contact information to utilities.warranty@terex.com. Forward this Notice and any other uncompleted bulletins to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, forward a copy of this notice to the lessee within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Rory Lindner
Warranty Manager

Our records indicate the following machines, registered to you, are involved in SN735.

Model	Serial Number	VIN number
'model'	'Serial number'	"VIN number"



Terex Utilities

SAFETY NOTICE

SN735

DATE: 1/14/26

REVISED:

TO: Owners, Users, Dealers, and Installers

MODELS AFFECTED: TL41, 48, 50, 55, 60, HR40 & 46, LTM40, and SCM55
Aerials

SUBJECT: Upper Control Valve – Enable Cavity Plugs

Issue:

Valve assemblies 462052, 481326, 485616, and 486437 may have been assembled with No Relief (NR) plug in the enable section of the upper control valve for units built from January 1, 2025 to September 9, 2025. The plug in the enable section work port cavity should be a standard SAE O-ring plug to allow oil flow into the return passage when the enable is not engaged. The NR plugs will cause flow across the lower relief valve if upper controls are selected and the enable functions are not operated. It will also hold the engine speed on high throttle if demand throttle is installed. **Continued use will increase the oil temperature and may cause burns.**

Action:

There are three methods to determine if a unit is subject to this recall. If in doubt use method 2 to determine if the correct plug is installed in the enable section work port cavities or if Z1765 is required. Position the platform and rotate the platform out if needed, and remove covers if necessary to see the upper control valve as shown in Figure 1.

1. The quickest is to position the platform where you can look at the upper control valve. If the enable section work port cavities have black painted plugs this bulletin applies. If the plugs are silver this bulletin does not apply. Verify by test #3 below.
2. Position the platform where you can look at the upper control valve. Shut off the engine and relieve the pressure by depressing the STOP control at the platform. Position a pan or rags to collect oil spillage and remove the upper and lower work port cavity plugs from the enable section using a 5/16 Allen-Wrench as pointed out in figure 1. If the plug is an NR plug as shown in figure 3 replace with standard plugs as shown in figure 2.
3. Determine if the oil is going over the relief valve when the upper controls are selected and enable is not engaged. From the lower controls retract the upper boom extension to fully retracted position and hold the control lever. Listen to the sound of the pump and vehicle engine. Then release the lever and select upper controls. Notice the effort of the engine. If the effort is the same then follow #2 above to verify NR plugs were installed and correct as needed. If the engine effort is reduced from dead heading the extension, the valve is correct, and this bulletin does not apply.

Perform one or more of the inspections above. Refer to the pictures below for clarification. If the plug are black in color or verified by visual examination the incorrect plug is installed and must be removed and replaced with a standard SAE 10 Hollow Hex Plug, 411585 included in Z1765. Fill in the completion record included with the owner letter and return.

What the Owner Must Do:

The owner must inspect their equipment and correct if required:

1. Immediately inform all users, operators, and supervisors of the contents of this bulletin.
2. Follow instruction above to determine if this bulletin applies.
3. If the port cavity plugs are NR plugs and this bulletin applies stop operation of the machine until repaired.
4. If the port cavity plugs are silver and do not cause oil to go over the relief valve when enable is not activated this bulletin does not apply. Normal use can continue.

Continued Use:

1. If the Valve has NR plugs in the enable section, replace with standard SAE plugs before further use.
2. If the valve section has standard plugs in the enable section this bulletin does not apply, continue using. Follow inspection and maintenance requirements as specified in the manuals.

What Terex will Do:

Terex will provide Z1765 field service kit if needed. It will have instructions and two SAE # 08 Hollow Hex Plugs, 411585, to install in the enable section.

Locate your nearest Terex Utilities Service Center by visiting our website at www.terexutilities.com and select the Service tab. To schedule repairs with Terex Utilities Field Service, call 1-844-837-3948. The Terex Utilities Warranty Department can also be reached at 1-844-837-3948 or by email at utilities.warranty@terex.com. Repairs can also be coordinated through our Dealer Service network as noted on the map included with this mailing.

If you have sold the unit involved in this bulletin forward this bulletin to the new owner within 10 days and notify Terex of the serial number and contact information for the new owner.

Field Service kit Z1765 will be provided to the nearest Terex Utilities dealer or Field Service Technician for installation on your unit.

Dealers and Installers: A letter is being sent to owners of affected units. If affected units are in your area Terex Utilities will contact you to arrange the repairs. Labor allowance is \$175 to perform inspection and repair if needed.

Only TL and HR37/40 models are involved. If the owner contacts you call Terex Utilities Warranty Department at 1-844-837-3948 for instructions and to arrange shipment of parts.

Affected units, as shown on the owner letter, will have the repairs performed at no charge to the owner.

Important: Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, West Building
Washington, DC 20590

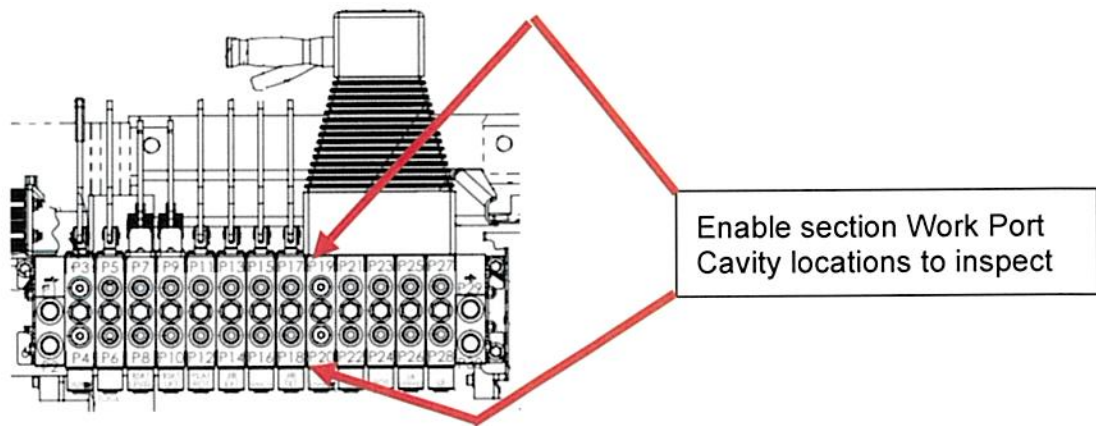
Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

Terex and local industry standards (CSA and ANSI) require the purchaser of a Terex unit report to Terex the model and serial number of each machine. Use the Owner Update Form in the manual. Please contact TEREX Utilities Warranty Department at 1-844-837-3948 or utilities.warranty@terex.com or online at: <https://www.terex.com/utilities/en/support/product-registration>

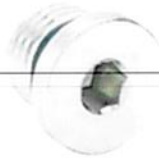
Terex, OSHA and local industry standards, also require that the manufacturer's bulletins be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this bulletin or have any questions, please contact Terex Utilities at 1-844-837-3948.

Work Completion Forms – Include a means (e.g., postcard, check sheet) for the machine owner to notify the applicable Terex business when the bulletin is completed, or if applicable, to identify the new owner of the machine.

Graphics:



- Figure 1 - Typical location to inspect of upper control valve enable section



08MB Hollow Hex plug 411585 Color is silver

Figure 2 – Correct Plug in the enable section cavity locations as shown above.



No Relief Plug 446951 (NR Plug) – Exterior paint is black and color under paint is silver

Figure 3 - NR Plug graphics which should not be in the enable section work port cavities.

**TEREX***Utilities*

Safety Notice 735

Completion Form

UCV Assy Cavity Plugs TL, HR37 & HR40

TO AVOID DELAYS IN PROCESSING – PLEASE PRINT LEGIBLY

UNIT INFORMATION (*REQUIRED)☐

CHECK if new owner

Customer Truck # _____

*Owner Name: _____

Owner Phone Number: _____

*Address req'd if new owner _____

*Truck VIN # _____

*Unit Serial Number: _____ (10 digits)

SERVICE PERFORMED BY (*REQUIRED)

* Date of Repair _____

* Service Technician (ST) completing work: _____

* ST Company Name: _____ ST Location: _____

ST Contact Number: _____

*** CHECK TO VERIFY COMPLETION:**☐

The upper control valve has the correct hollow hex plugs installed in the port cavities as shown on the Z1765 FSK work instruction. No further action required.
No labor or travel reimbursement for only making the inspection.

☐

The required work related to Z1765 FSK has been completed per kit instructions.

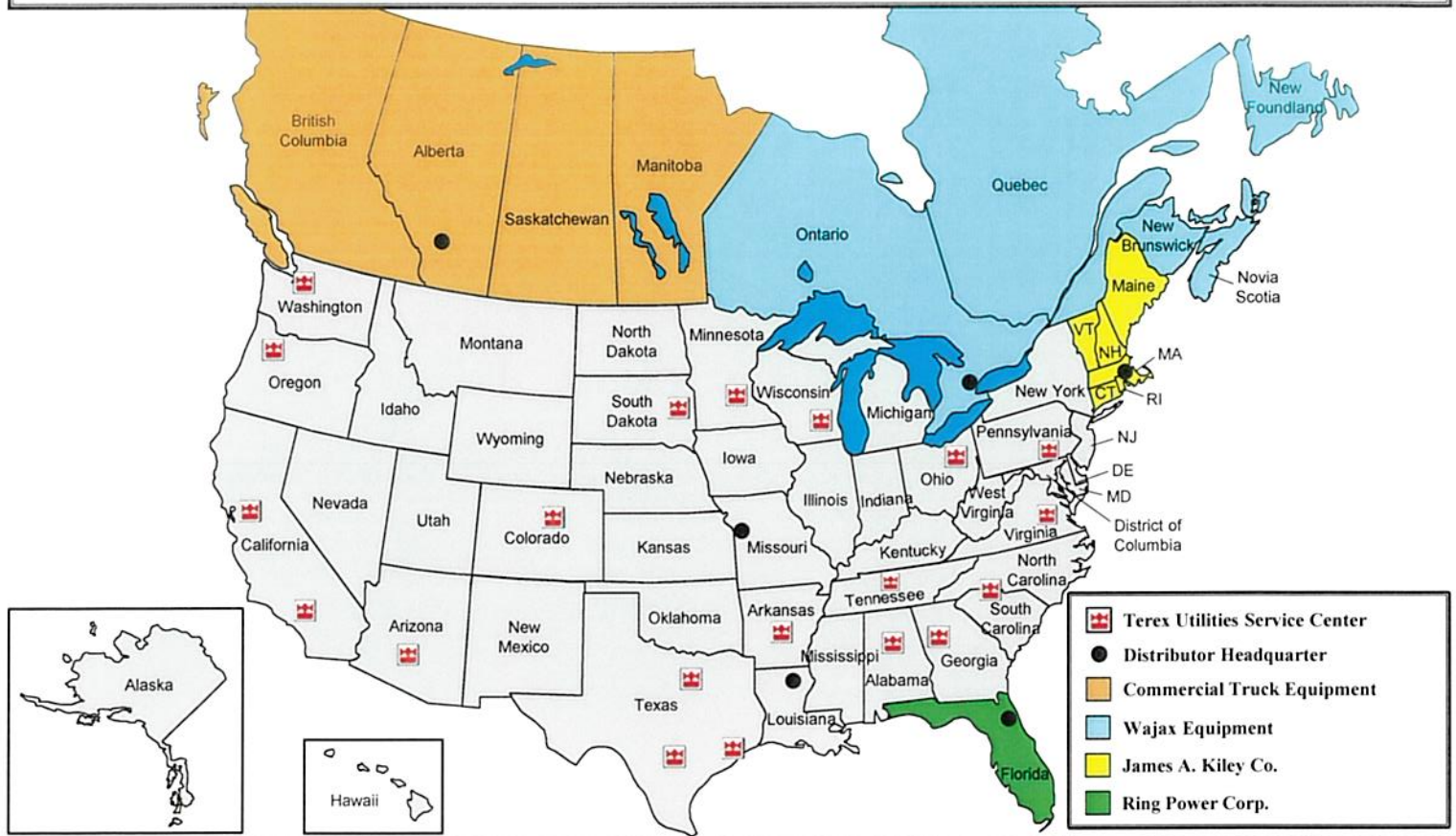
NOTE: Maximum labor allowance of \$175.00 per unit is compensable to party performing update. There is no travel allowance for units in rental fleets. Travel allowance of up to \$600.00 is compensable for customer owned units. Travel greater than \$600.00 requires pre-approval by the Terex Warranty Department by emailing utilities.warranty@terex.com.

Work Order: _____

Comments: _____

RETURN THIS COMPLETED FORM TO THE TEREX UTILITIES WARRANTY
DEPT. VIA EMAIL AT utilities.warranty@terex.com

Terex Utilities Service Network



Terex Utilities

Seattle 206.764.5025

7829 South 2016th Street
Kent, WA 98032

Portland 503.620.0611

12805 SW 77th Place
Tigard, OR 97223

Stockton 209.242.7104

2610 Lycoming Street
Stockton, CA 95206

Fontana 909.565.1234

8594 Cherry Avenue
Fontana, CA 92335

Phoenix 602.256.0162

4920 W. Magnolia Street
Phoenix, AZ 85043

Fort Worth 817.698.8005

3155 S. Burleson Blvd.
Burleson, TX 76028

San Antonio 210.476.7777

142 Gemblar Rd
San Antonio, TX 78219

Houston 346.261.3200

6610 Thompson Rd
Baytown, TX 77521

N. Little Rock 501.945.6100

309 Dixie Street
North Little Rock, AR 72114

Birmingham 205.841.6411

4120 Lewisburg Rd
Birmingham, AL 35207

White House 615.672.4911

200 Edenway Dr
White House, TN 37189

Charlotte 704.654.3903

11945 Goodrich Drive
Charlotte, NC 28273

Glen Allen 804.752.2811

11072 Washington Hwy
Glen Allen, VA 23059

Lancaster 717.650.1044

180 N. Donnerville Rd, Suite B
Mountville, PA 17554

Medina 330.722.6900

1175 Industrial Parkway
Medina, OH 44256

Waukesha 262.547.8500

N4W22610 Bluemound Rd
Waukesha, WI 53186

Shakopee 952.445.1555

12565 Hwy 41 Frontage Rd
Shakopee, MN 55379

Watertown 605.882.3004

1901 14th Avenue NW
Watertown, SD 57201

Denver 303.202.0304

6295 E. 56th Avenue
Commerce City, CO 80022

Atlanta 470.291.1133

1400 Oakley Industrial Blvd
Fairburn, GA 30213

Field Service 800.292.1931

Distributors

Commercial Truck 877.915.9140

11199 48 St SE
Calgary, AB T2C 5H4, Canada

Wajax Equipment 519.893.2942

2250 Argentia Rd
Mississauga, ON L5N 6A5, Canada

James A. Kiley Co. 617.776.0344

15 Linwood Street
Somerville, MA 02143-2188

Ring Power Co. 904.737.7730

500 World Commerce Pkwy
St. Augustine, FL 32092

Scott Powerline 877.388.9269

3018 Harvester Drive
Monroe, LA 71201

Custom Truck 833.281.7911

7701 Independence Ave
Kansas City, MO 64125

Sample of window envelope, address shows through window.

 TEREX <i>Utilities</i> 3140 15 th Ave SE Watertown, SD 57201-9017	IMPORTANT SAFETY RECALL INFORMATION
 U.S. Department of Transportation	Issued in Accordance With Federal Law
	 www.nhtsa.gov
SAFETY RECALL NOTICE	
"Customer's Name" "Address" "City", "State" "Zip Code"	

Alternate format: Normal envelope, with address label or printed envelope.

 TEREX <i>Utilities</i> 3140 15 th Ave SE Watertown, SD 57201-9017	IMPORTANT SAFETY RECALL INFORMATION
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