SIB 12 14 26

RECALL 26V-733: COOLANT PUMP ELECTRICAL CONNECTOR

2026-11-12

This Service Information Bulletin (Revision #1) replaces SI B12 14 26 **dated November 2026.**

What's New (Specific text highlighted):

- Recall number updated
- Q&A updated

MODEL

E84 (X1 Sports Activity Vehicle)	E89 (Z4 Roadster)	F10 (5 Series Sedan)
F15 (X5 Sports Activity Vehicle)	F22 (2 Series Coupe)	F23 (2 Series Convertible)
F25 (X3 Sports Activity Vehicle)	F26 (X4 Sports Activity Coupe)	F30 (3 Series Sedan)
F31 (3 Series Sports Wagon)	F32 (4 Series Coupe)	F33 (4 Series Convertible)
F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)	

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of November 5, 2026, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective November 4, 2026) on certain Model Year 2012 - 2018 BMW vehicles that were produced between February 7, 2011, and June 30, 2018.

This safety recall involves the water pump's electrical connector. Over time, the connector material could degrade and allow moisture to enter the pump. This could lead to a short circuit and, in rare cases, a thermal event.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

picture_as_pdf B121426 Recall Notice.pdf

picture_as_pdf 26V-733-N20N26WaterPumpElectricalConnector-FAQ-(10Nov2026).pdf

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 26V-xxx: Coolant Pump Electrical Connector – B12 14 26

BMW AG is conducting a Voluntary Safety Recall (effective November 4, 2026) on certain Model Year 2012 - 2018 BMW vehicles that were produced between February 7, 2011, and June 30, 2018.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
26V-733
Water Pump Connector
(N20/N26 Engine)
Model Year 2012-2018
BMW 2 Series, 3 Series 4 Series, 5 Series, Z4
BMW X1, X3, X4, X5

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?
Certain Model Year 2012-2018 BMW 2 Series, 3 Series, 4 Series, 5 Series, Z4, X1 SAV, X3 SAV, X4 SAC, and X5 SAV models in the US are potentially affected. Specific models affected include those with the N20 or N26 4-clylinder engine.

Q2. What is the specific issue?
This safety recall involves the water pump's electrical connector. Over time, the connector material could degrade and allow moisture to enter the pump. This could lead to a short circuit and, in rare cases, a thermal event.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

Q2a. This sound familiar. My vehicle was repaired under BMW Safety Recall 24V-608. Do I need to have it repaired again?
Yes. In very rare circumstances, it appears that the remedy may not have been completely effective on some vehicles.

Q3. Why are other models / vehicles not included in this Safety Recall?
Other models have a pump of a different design.

Q4. Can I continue to drive my vehicle?
Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?
BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?
Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall. When parts become available, they will receive another letter, requesting that they schedule an appointment with an authorized BMW center as soon as possible to have this Safety Recall performed.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "**Manage recall notices and contact information".**

Q7. How will my vehicle be remedied?
The remedy has not yet been developed.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.

Q9. Should I park my vehicle outside?
Owners are advised to park their vehicles outside and away from structures until the recall remedy is completed.