Safety Recall Action Notice 649
Issue 1 - 11.2026

Subject: Pannier Mounting Brass Inserts and Pannier Locking Mechanisms			
Bulletin Number	Models Affected	VIN Range	Markets Affected
649	Tiger Sport 800 Tour	From start of production up to VIN CY0632	All Markets
649	Tiger Sport 660 (LAMS), Tiger Sport, Tiger Sport 660 and Tiger Sport 800	From start of production up to VIN CY5416	All Markets

Background Information

NOTICE

Affected panniers are fitted as original equipment on all Tiger Sport 800 Tour models.

Affected panniers may be fitted to a proportion of Tiger Sport 660 (LAMS), Tiger Sport, Tiger Sport 660 and Tiger Sport 800 in service as optional Triumph Genuine Accessories.

Dealers are requested to:

- Check that the brass inserts are present on both upper pannier mounting assembly front fixings
- Replace the locking plungers and locking mechanism pin E-clips on both left hand and right hand panniers
- Check and if necessary adjust the pannier third mounts.

If either of the brass inserts are missing the upper pannier mounting is to be replaced. A separate warranty claim for the pannier mounting should be raised if replacement is required.

Customer Contact Instructions

NOTICE

STOP DELIVERY OF AFFECTED MOTORCYCLES IMMEDIATELY.

DO NOT deliver a motorcycle affected by this Safety Recall Action Notice to a customer until you have completed, or confirmed completion of, the procedures described in this Safety Recall Action Notice.

Delivering a motorcycle subject to an outstanding Safety Recall Action Notice may contravene local or national laws in your market, territory or country.

Triumph subsidiaries and distributors must instigate a Safety Recall Action in their country in accordance with the national recall code of practice. For vehicles in dealer stock, the safety recall MUST be actioned before delivery to the customer.

Dealers are to prioritise repair of customer owned motorcycles before any unsold motorcycles.

Identification of Affected Motorcycles

Tiger Sport 660 (LAMS), Tiger Sport, Tiger Sport 660, Tiger Sport 800 Tour and Tiger Sport 800 motorcycles in the above VIN range.

NOTICE

Some affected motorcycles listed in the VIN range will have been reworked by Triumph prior to their release from the factory.

Unmodified motorcycles can be identified by checking the 'VIN Enquiry' on www.triumphonline.net.

Warranty Claim Instructions

Bulletin Number	Fault Code	Repair Code	Description	Repair Time Allowance
649	023604949	996491	Panniers not present	0.01 Hour
649	023604949	99649	Check brass insert on pannier mounting rails, replace pannier locking plungers and adjust pannier third mounts	0.46 Hour

Genuine Parts Information

Bulletin Number	Model	Part Number	Description	Quantity
649	Tiger Sport 660 (LAMS), Tiger Sport, Tiger Sport 660, Tiger Sport 800 Tour and Tiger Sport 800	T9501222	Pannier Mechanism Kit	1

Parts Ordering Instructions

For Triumph Subsidiary and Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched on: Order all repair parts by submitting a New Prior through the Warranty On-Line system. Entering the above repair code in a New Prior will automatically add the parts required and labour times for this Safety Recall Action Notice.

For Overseas Distributor dealers NOT using Triumph Warranty On-Line or for Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched off: Orders should be placed using the normal parts ordering procedure.

Genuine Parts Return

Dealer to retain parts for 90 days. All parts must be stored in a secure, non-public accessed area and correctly identified with a completed warranty label. Thereafter the parts must be rendered unusable prior to scrapping.

Dealer Stock Rework and Claims Process

Dealer Stock Declaration:

https://form.typeform.com/to/KG9vGvZr

- Effective immediately, all affected accessory panniers held in dealer stock must be quarantined and removed from sale, distribution and installation across all sales and service channels.
- Complete the Dealer Stock Declaration form as soon as possible via the QR code or link above, accurately confirming the quantity of affected panniers currently held in stock.
- For each affected pannier identified, order a Pannier Mechanism Kit (Part Number T9501222) via the Parts Online system, using Order Type 'EME'.
- Upon receipt of the kit, carry out the rework in accordance with the 'Replace Pannier Locking Mechanism' procedure detailed in this bulletin (see **Replace Pannier Locking Mechanism**).
- Following completion of the rework, invoice your local Triumph office for reimbursement of the parts and labour associated with this action. A labour allowance of 0.23 hours per pannier rework may be claimed.
- All components removed during the rework must be handled in accordance with the Genuine Parts Return instructions contained in this bulletin.
- Affected panniers must remain quarantined and unavailable for sale or fitment until the prescribed rework has been completed. Once the rework has been successfully carried out, the panniers may be returned to serviceable stock and made available for sale and installation.

Affected Part Numbers	
Part Number	Part Description
A9500891	PANNIERS, KIT
T9501036	PANNIER, RH
T9501037	PANNIER, LH
A9501200	PANNIERS, KIT
T9501201	PANNIER, RH
T9501202	PANNIER, LH

Other Instructions

Once completed, please mark the Service Record Book that the requirements of this Safety Recall Action Notice have been complied with.

Before returning the motorcycle to the customer, check that all electronic control modules have the latest calibrations installed using the latest version of the Triumph Diagnostic Tool. Download any updates as necessary.

Check Brass Insert is Present in the Pannier Upper Mountings

⚠ WARNING

Make sure that the motorcycle is stabilised and adequately supported.

Do not support the motorcycle on any ancillary component, the exhaust system or any other non-structural parts of the motorcycle frame.

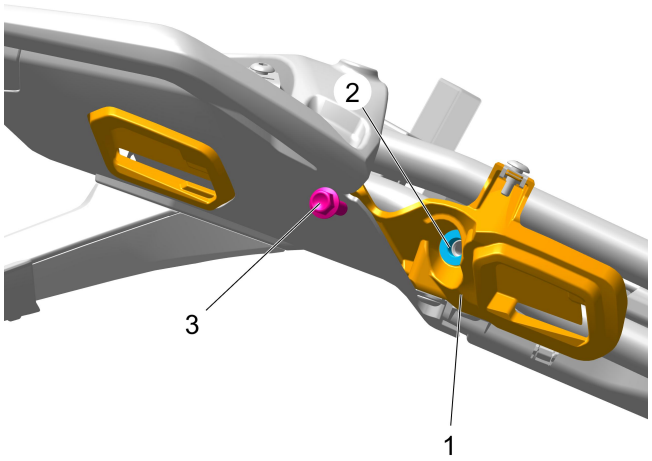
A correctly supported motorcycle will help prevent it from falling.

Failure to follow the advice above could result in serious injury or death.

NOTICE

Follow the same procedure for both left and right hand sides.

1. Remove the seat, refer to the Service Manual.
2. Remove the panniers if fitted.
3. Remove the rear panels, refer to the Service Manual.
4. Remove the front fixing for the pannier upper mounting. Check that the brass insert is fitted in the mounting, as shown below.



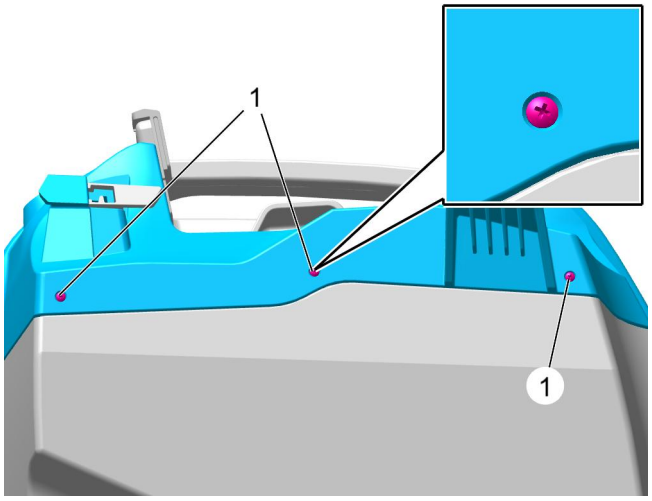
1. **Pannier upper mounting (right hand side shown)**
2. **Brass insert**
3. **Fixing**

5. If the brass insert is missing, replace the pannier upper mounting.
6. If the brass insert is fitted, refit the fixing and tighten the fixing to 14 Nm.
7. Install the rear panels, refer to the Service Manual.
8. Repeat steps 3 to 7 for the remaining pannier upper mounting.

Replace Pannier Locking Mechanism

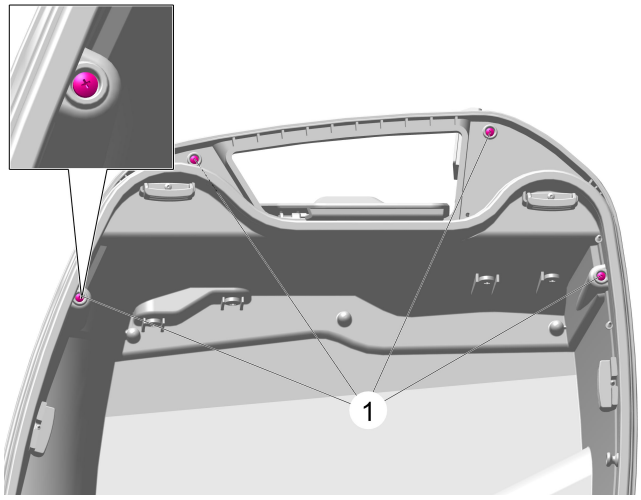
Removal

1. Remove the three fixings from the pannier locking mechanism, located on the rear of the pannier.



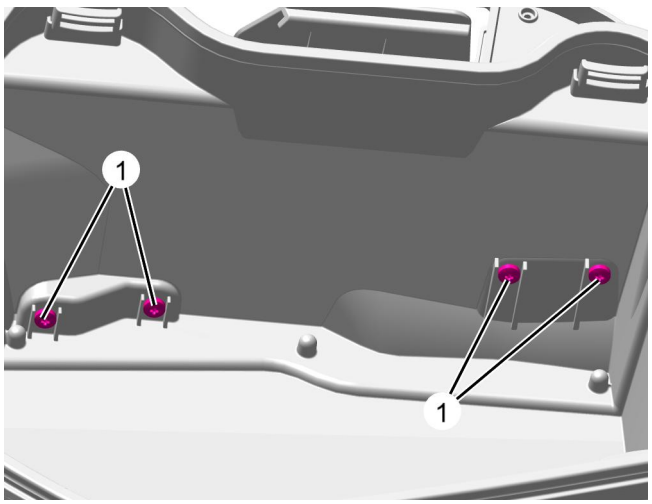
1. Locking mechanism outer fixings

2. Open the pannier lid and remove the four small fixings shown below.



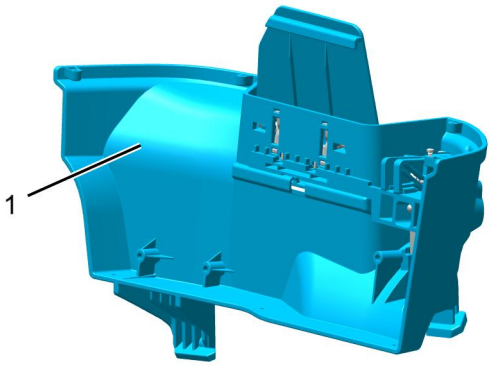
1. Fixings

3. Remove the four large fixings shown below.



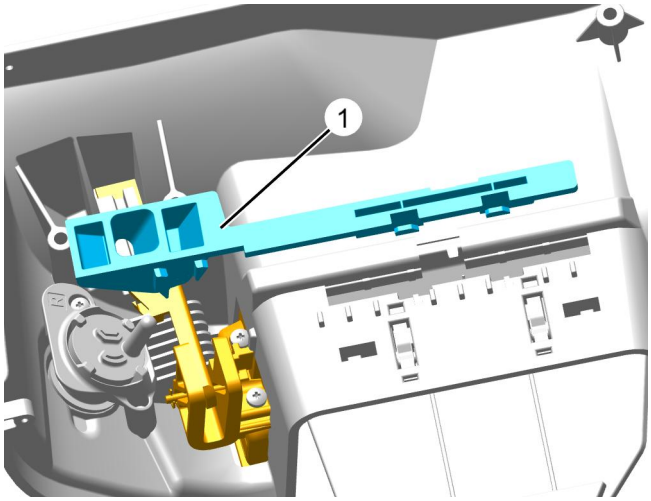
1. Fixings

4. Remove the locking mechanism housing from the pannier.



1. Locking mechanism housing

5. Remove the locking bar.



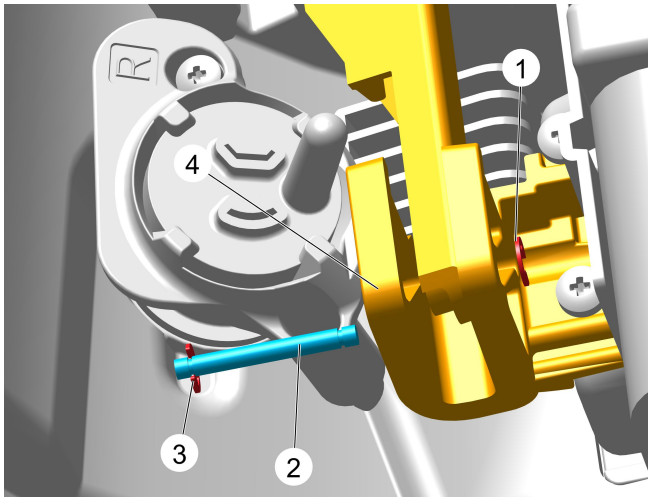
1. Locking bar

⚠ CAUTION

E-clips are under tension and can cause injury if released suddenly.
Always wear suitable protective eye wear and release the E-clips slowly.
Failure to follow the advice above could result in minor to moderate injury.

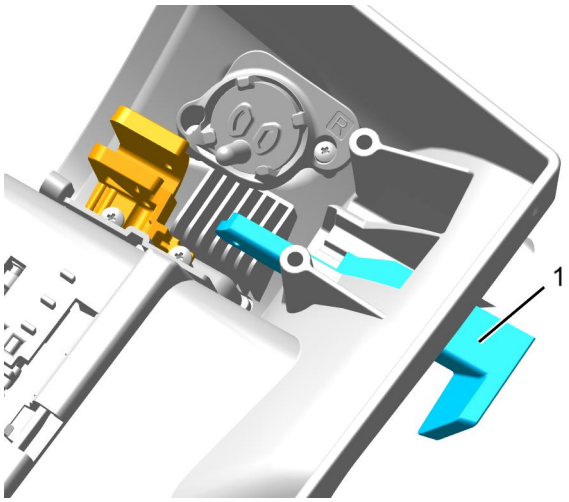
6. Remove and discard the E-clip (nearest to the handle) from the locking mechanism pin.

7. Remove the locking mechanism pin.



1. **E-clip (removed)**
2. **Locking mechanism pin**
3. **E-clip**
4. **Locking mechanism**

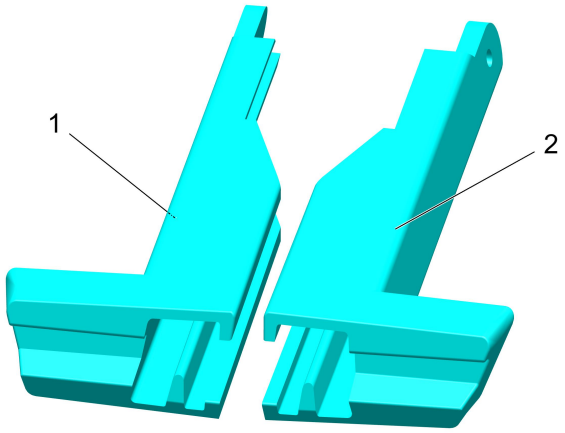
8. Remove and discard the remaining E-clip from locking mechanism pin.
9. Remove the locking plunger and store as described in the Genuine Parts Return instructions.



1. **Locking plunger**

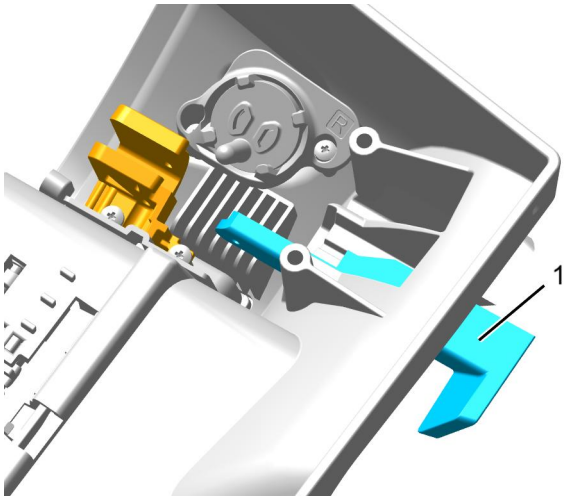
Installation

1. The locking plungers are handed. Select the correct locking plunger for the pannier you are working on.



1. **Locking plunger - left hand**
2. **Locking plunger - right hand**

2. Apply a thin coating of lithium based grease to the internal sliding surfaces of the new locking plunger.
3. Fit the new locking plunger to the locking mechanism housing as shown below.



1. **Locking plunger**

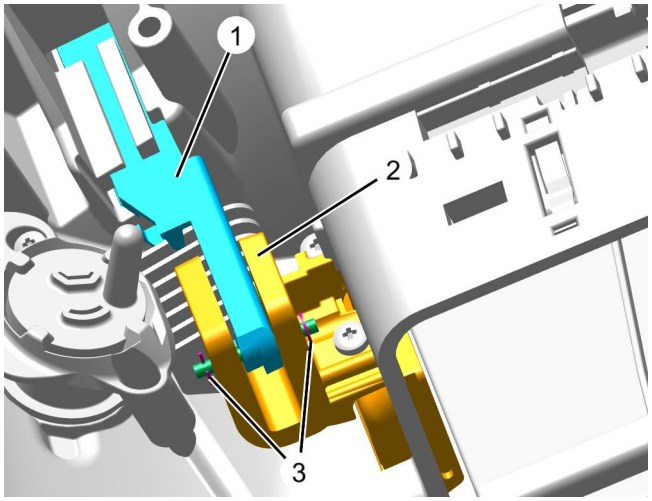
4. Position the locking plunger into the locking mechanism as shown below.

⚠ CAUTION

E-clips are under tension and can cause injury if released suddenly.
Always wear suitable protective eye wear and release the E-clips slowly.
Failure to follow the advice above could result in minor to moderate injury.

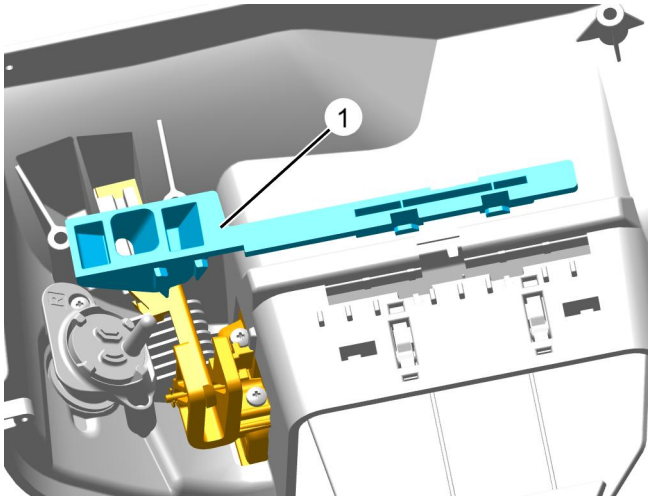
5. Fit a new E-clip to one end of the locking mechanism pin.
6. Fit the locking mechanism pin through the locking mechanism and locking plunger.

7. Secure in position with a new E-clip.



1. **Locking plunger**
2. **Locking mechanism**
3. **Locking mechanism pin (E-clips installed)**

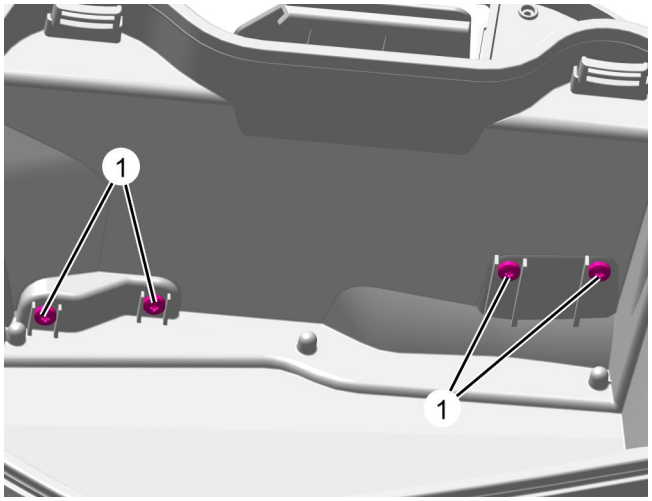
8. Visually inspect both E-clips. Make sure they are correctly seated into the locating groove over the full circumference of the locking mechanism pin.
9. Refit the locking bar.



1. **Locking bar**

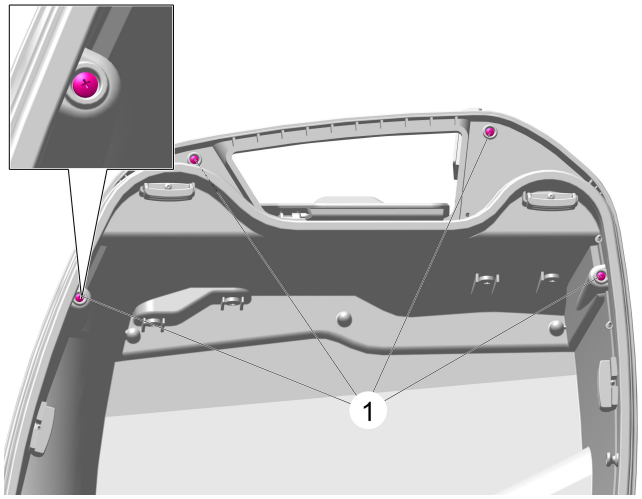
10. Fit the locking mechanism housing to the pannier.

11. Fit the four large fixings shown below and tighten to 3.5 Nm.



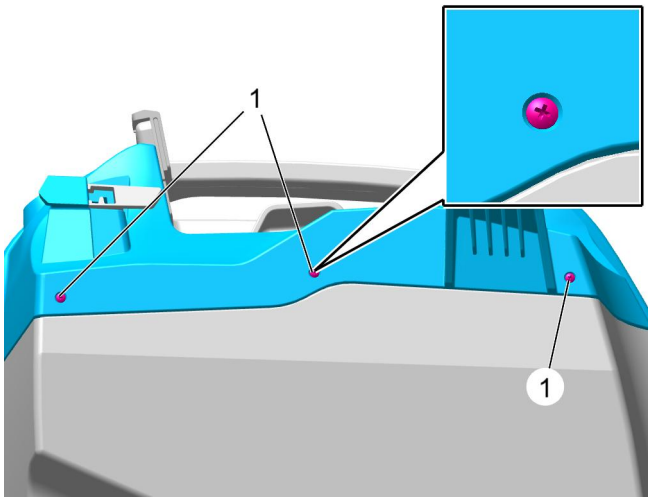
1. Fixings

12. Fit the four small fixings shown below and tighten to 0.3 Nm.



1. Fixings

13. Close the pannier lid.
14. Fit the three fixings to the rear of the pannier and tighten to 0.3 Nm.



1. Fixings

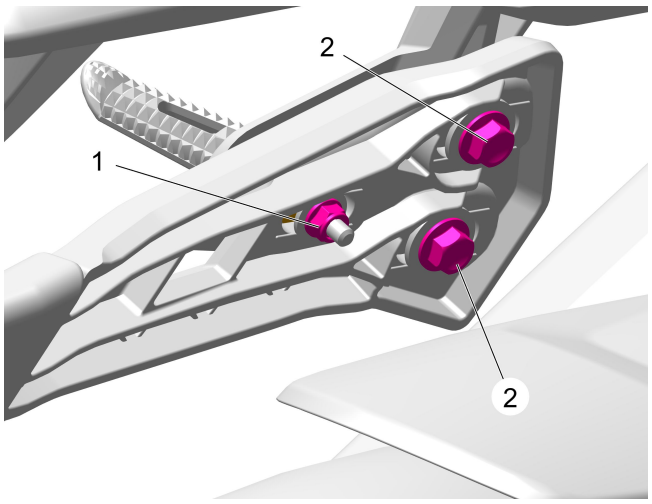
15. Check for free operation of the latch handle, locking plunger and locking mechanism.
16. Make sure that the pannier locks correctly using the key.

Third Mount Adjustment

NOTICE

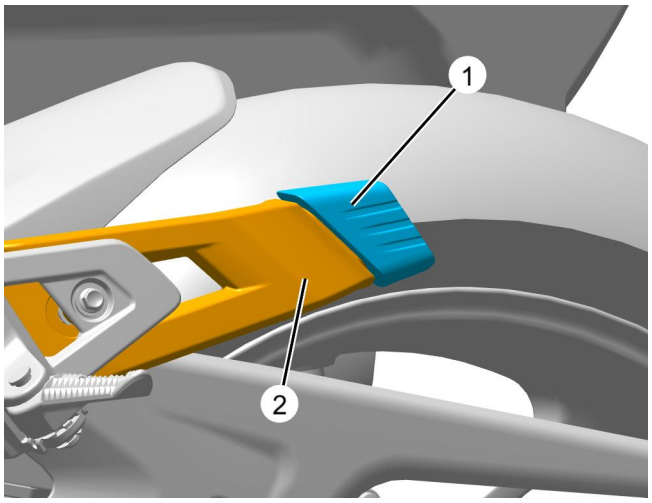
This procedure describes the left hand side.
Follow the same procedure for the right hand side.

1. With the pannier removed from the motorcycle, loosen the two M8 fixings and the M6 fixing on the left hand pannier third mount.



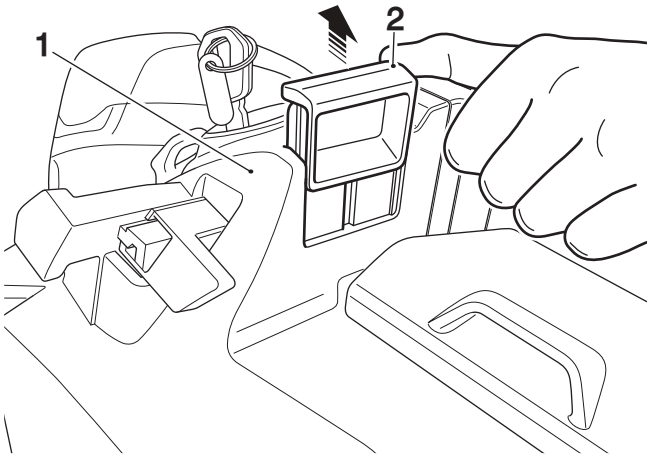
1. **M6 fixing**
2. **M8 fixings**

2. Slide the third mount as far as possible towards the front of the motorcycle.
3. Remove the left hand third mount rubber from the third mount.



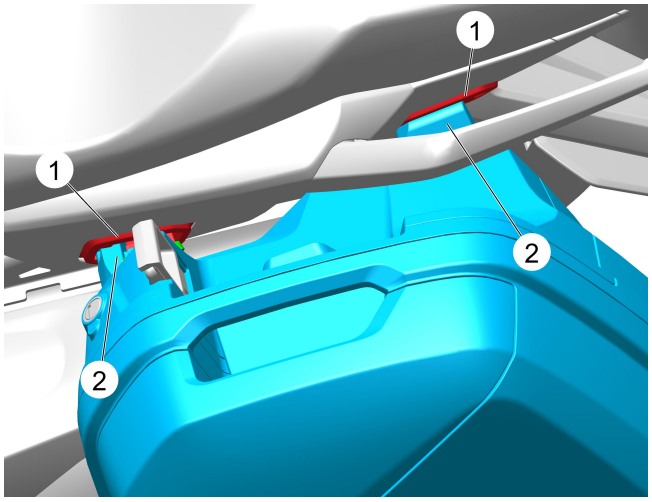
1. **Third mount rubber**
2. **Third mount**

4. Lift the latch handle at the front of the left hand pannier to retract the locking plunger.



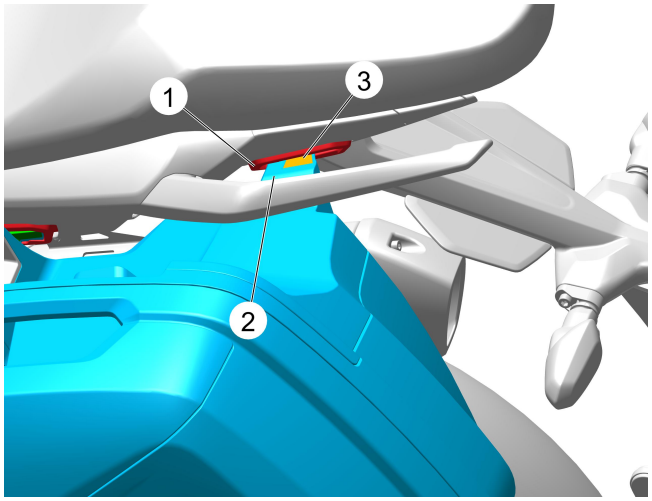
1. **Pannier**
2. **Latch handle**

5. Fit the left hand pannier to the motorcycle. Make sure that the pannier mounts are pushed fully into the pannier mountings on the motorcycle.



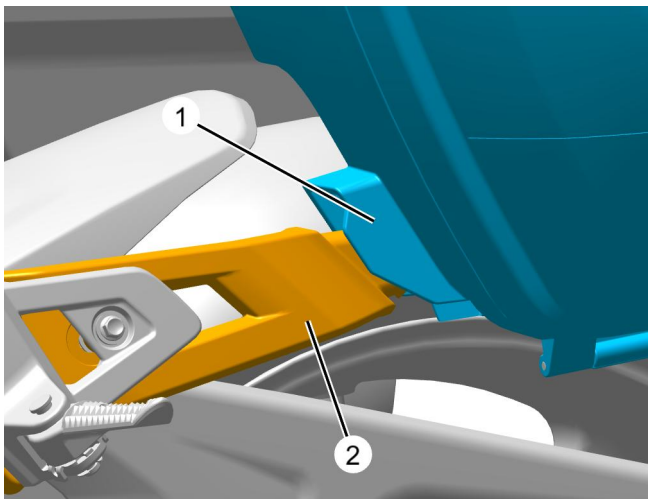
1. **Pannier mountings (motorcycle)**
2. **Pannier mounts (pannier)**

6. Make sure there is no orange colour section visible at the rear pannier mounting.



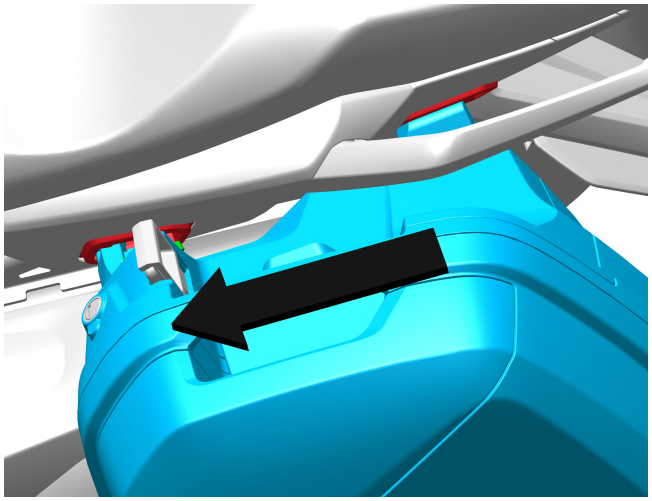
1. **Pannier mounting (motorcycle)**
2. **Pannier mounts (pannier)**
3. **Orange colour section**

7. Make sure the pannier is aligned with the third mount.

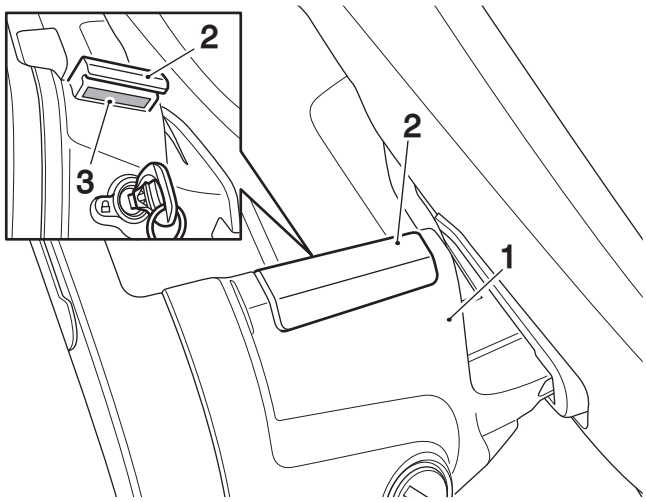


1. **Pannier**
2. **Pannier third mount**

8. Slide the pannier as far as possible towards the front of the motorcycle.

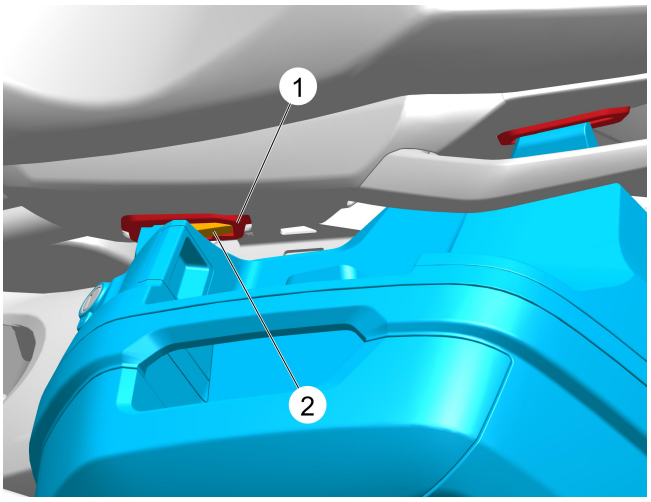


9. Press the latch handle fully in to the pannier. There should be no orange colour section on the latch handle visible when the pannier is correctly latched to the pannier upper mountings.



1. **Pannier**
2. **Latch handle**
3. **Orange colour section**

10. Check that the locking plunger for the pannier is correctly positioned in the pannier front mounting, as shown below.



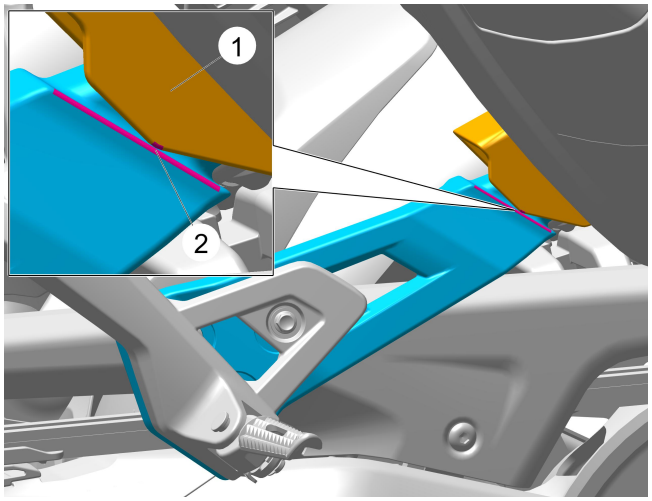
1. **Pannier front mounting (motorcycle)**
2. **Correct position of locking plunger**

NOTICE

If the locking plunger on the pannier is in the correct position, the latch handle will operate easily.

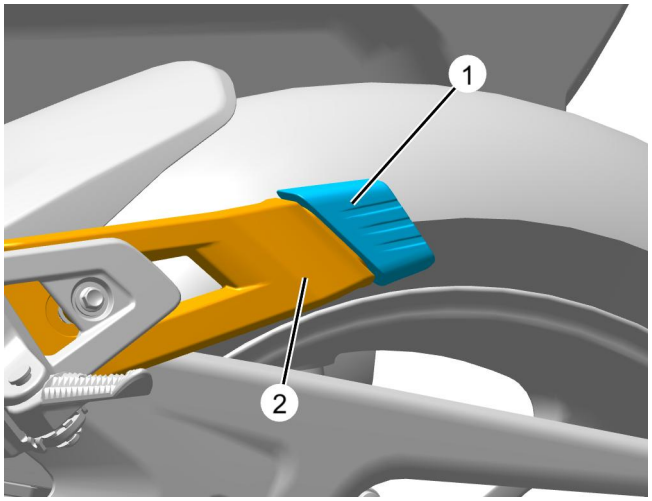
Do not use force to push the latch handle, check to see if the locking plunger is in the correct position as described in the step above.

11. Adjust the third mount so the pannier lower front mounting contacts the third mount contact surface, as shown below.



1. Pannier lower front mounting
2. Third mount contact surface

12. Tighten the M6 fixing to 10 Nm, and the two M8 fixings to 22 Nm.
13. Remove the pannier from the motorcycle and fit the left hand third mount rubber to the third mount.



1. Third mount rubber
2. Third mount

14. Refit the pannier. If correctly aligned the pannier should easily engage on the third mount without excessive force.
15. Press the latch handle fully in to the pannier. There should be no orange colour section on the latch handle visible when the pannier is correctly latched to the pannier upper mountings.
16. Check that the locking plunger for the pannier is correctly positioned in the pannier front mounting.
17. Re-adjust the position of the third mount if necessary.
18. Repeat the above steps for the right hand side pannier third mount.

Close and lock the panniers before returning the motorcycle to the customer.