Incorrect Gross Axle Weight Rating on Certification Label

Bulletin Type:	Recall	**Publication Date:**	September 2026
Bulletin #(s):	26V-552	**Make(s):**	Heartland
Job Code(s):	9901666	**Model(s):**	Bighorn FW
Flat Rate(s):	9901666 - 0.3 Hr. Labor - Replace Certification Label	**Model Year(s):**	2027

Incident:	Certification labels have the incorrect Gross Axle Weight Rating listed. The axle rating on the Certification labels was 8,000 pounds but the axles are actually rated at 7,000 pounds.
Affected Units:	Certain 2027 Heartland Bighorn FW
Part:	Part: Certification Label enclosed in owner/dealer notification letter
Misc. Tools & Supplies:	Isopropyl alcohol Shop rag
Parts Return Information:	N/A

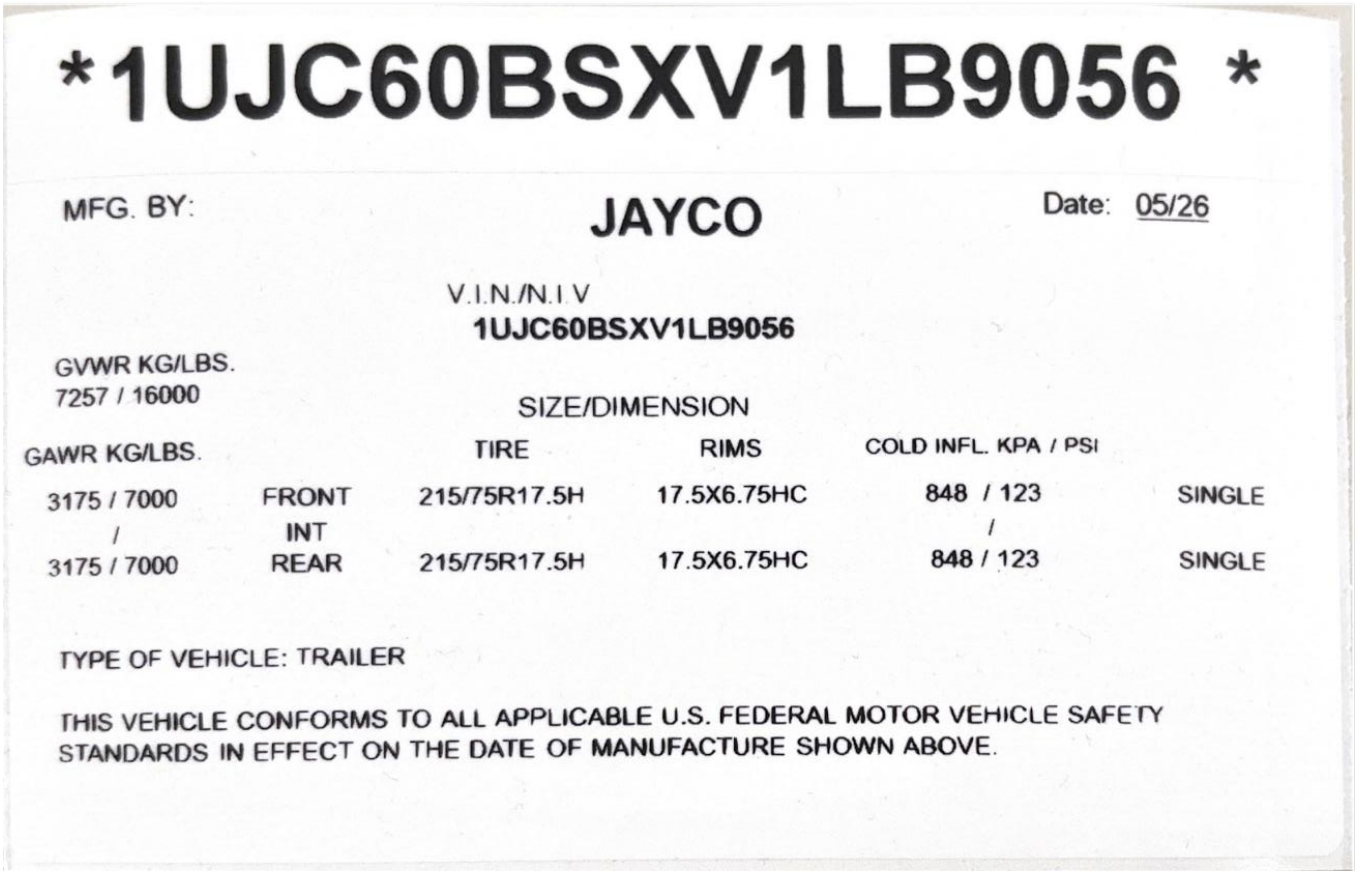
REPLACE CERTIFICATION LABEL

Remove existing label

1. The location of the certification label will be on the front off door side of the Towable Fifth model

2. Remove the existing label. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original label was removed.
    a. Allow the area to dry for at least 30 seconds.

The certification label below is only an example of the label you are to replace.



*1UJC60BSXV1LB9056 *

MFG. BY: JAYCO Date: 05/26

V.I.N./N.I.V
1UJC60BSXV1LB9056

GVWR KG/LBS.
7257 / 16000

GAWR KG/LBS.		SIZE/DIMENSION TIRE	RIMS	COLD INFL. KPA / PSI	
3175 / 7000	FRONT	215/75R17.5H	17.5X6.75HC	848 / 123	SINGLE
/	INT			/	
3175 / 7000	REAR	215/75R17.5H	17.5X6.75HC	848 / 123	SINGLE

TYPE OF VEHICLE: TRAILER

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

Certification Label

Apply new label

1. Remove the protective back from the new label. Align the new label in the same location as the original label and apply it to the surface. Remove any air bubbles from the label.
    a. Note: Do not attempt to remove or adjust the label once it has touched the surface. Doing so may damage the label or cause it not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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