WINNEBAGO

IMPORTANT SAFETY RECALL

** RECALL NOTICE **

NHTSA Safety Recall 26V-498 | Transport Canada 2026-372

TO: **Winnebago Motorhome Dealers**

SUBJECT: **Campaign # 208 – Generator Unintended Self-Start 52L**

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain **2024 – 2025 Winnebago Ekko**. These vehicles were manufactured **February 7, 2024**, through **June 11, 2024.** These dates are a broad overview and non-sequential.

On these vehicles the touchscreen display, running firmware version 101.000067 or earlier, permits a level of touch sensitivity that may register unintended inputs, causing the display to transmit a generator start command without deliberate operator input.

An unintended generator start may result in exposure to carbon monoxide accumulation in enclosed or inadequately ventilated spaces, which can cause serious injury or death from carbon monoxide poisoning.

Dealer Campaign Responsibility
DO NOT DELIVER TO A CUSTOMER ANY SUBJECT VEHICLE UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or is in your dealership for service, you should take the steps necessary to complete the recall prior to selling or releasing the vehicle. Dealers should contact owners of vehicles recently sold from their new vehicle inventory and make arrangements to complete the repair according to instructions contained in this recall.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner to repair their vehicle as soon as possible. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration

Owner Notification
Owner letters are expected to be mailed out a week after this notification

Repair Procedure:
Refer to instructions.

Parts Information:
Order the corresponding Part Kit from Winnebago Motorhomes using the WinPortal system to identify the labor operation number and create the order. You will be placing the order as a Recall type. You will need the Recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order. **Recall parts kit must be ordered through Winnebago Motorhomes.**

Owner Requests for Repair Reimbursement
If an owner requests reimbursement for a previously paid repair to address the defect in this recall, submit an authorization request with documentation of the repair performed and proof or payment. Approved requests can be submitted as a sublet on the Recall claim.

Reimbursement:
When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

Effective immediately, all Recall Claims must utilize **SPEC24** as the designated Technical Information Code (TIC) within the Salesforce TIC Code FIELD.

Labor operation numbers can be found in the Warranty section of WinPortal under Vehicle Info

Thank you for your cooperation.

Winnebago Motorhomes
Forest City, Iowa 50436

Recall:	208

Labor Operation:	Recall 208 Generator Unintended Self-Start 52L			
Operation Number	**Dealer Number**	**Parts Kit Number**	**Time Allowance**	**TIC CODE**
24082101	WG-007970	NA	0.5	SPEC24

Generator Unintended Self-Start 52L

Classification	Parts Kit Required			
Recall # 208	**Part #**	NA	**Description**	NA

Condition

Certain Winnebago vehicles equipped with Precision Circuits touchscreen displays running firmware version 101.000067 or earlier, contain a software defect that may cause the generator to start without operator input.

Correction

Complete a Firmware update to the latest version available on the Precisions Circuits display touch screen.

WGO Model Year	Revision	Make	Model	Model Code(s) (Floorplan)	WGO Built/Manufacturing Dates Impacted
2024	1	Winnebago	Ekko	WF622A	2/7/2024 - 4/5/2024
2025	1				4/2/2024 – 6/11/2024

Disclaimer: Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: techservice@wgo.net . This document is confidential and is intended for dealer use only.

Parts/Kit Image Reference

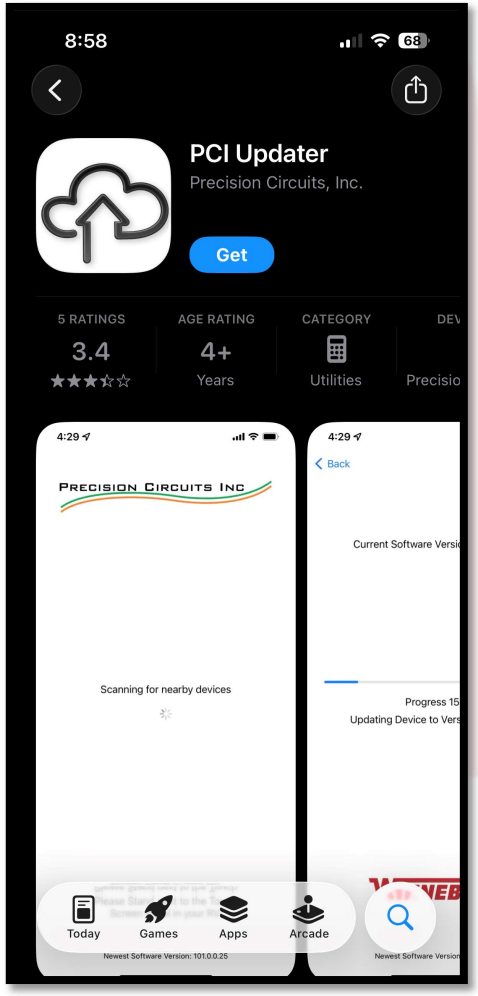
Parts Required –

1. PCI Updater –(Phone app from either Apple's App Store or Google's Play Store)

Shop Supplies

1. Phone or Tablet

App Required

1. 

PCI Contact if Needed:

2538 Wisconsin Ave Downers Grove, IL 60515

www.PrecisionCircuitslnc.com

630-515-9100

Steps & Procedures

Step 1 – Download the PCI Updater App

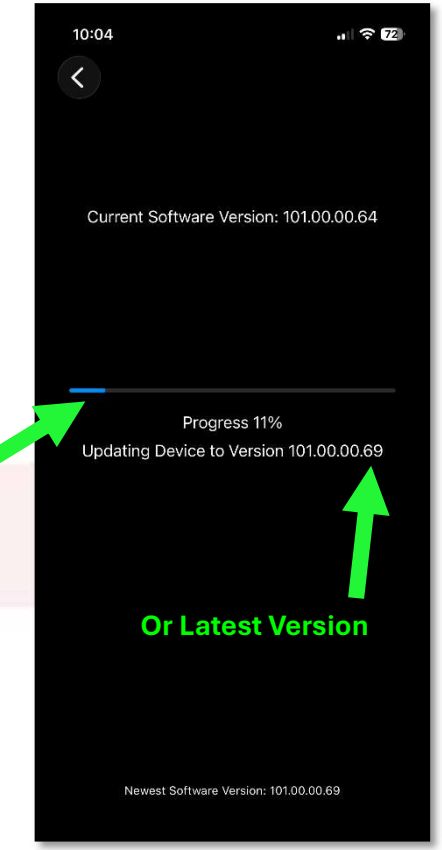
a. Download the Precision Circuits, Inc. "**PCI Updater**" app from the Apple App Store or Google Play Store on your phone or tablet.

Step 2 – Update the Firmware

a. Power on the Digi-Level touchscreen.

b. Open the app. It will automatically scan for your Digi-Level system.

c. Once the application finds your RV, it will automatically update the touchscreen to the latest version (**101_00_00_70 or 101.000070**). You will see a progress bar on both your app and on the touchscreen. Please wait as this could take over a minute. If a freeze warning appears, clear the error if you want to see the progress.



d. You may see a second progress bar on the touchscreen after it has been updated. This is normal and indicates it found another component in the system that also needed an update.

e. When the Digi-Level system is updated and restarts itself, there are a couple of things to note.

1) It may take a couple of minutes for the tank communications to be re-established.

2) The water pump may see a signal and turn itself on.

f. To avoid these issues, wait until the update has finished. Turn your system off for two minutes and then turn it back on again.

Step 3 – Confirm Firmware Updated Successfully

a. To ensure a successful update, verify that your current firmware version is at **101.000070 or the latest version**. You can check this on the PCI touchscreen by navigating to the Settings Screen; the version number can be found in the lower-left corner.

Example of Old Firmware Version



Example of New Firmware

